



Call for Expression of Interest

Applicants who have already applied for this position do not need to re-apply

Post Title:	Web Specialist	Duty Station:	Madrid, Spain
Reference:	UNWTO/HHRR/CFE/39/COMM/2018	Start Date:	As soon as possible
Department:	Communications	Duration:	12 months
Contractual Status:	Service Contract	Deadline for Applications:	19 February 2019

DUTIES AND RESPONSIBILITIES

The **World Tourism Organization (UNWTO)** is the United Nations agency responsible for the promotion of responsible, sustainable and universally accessible tourism.

UNWTO is currently looking for a **Web Specialist** for its **Communications Department**. The role of the Communications Department is to position tourism as a key contributor to economic growth, sustainable development and the achievement of the Sustainable Development Goals (SDGs) and position UNWTO as the leading reference in tourism.

Under the supervision of the Chief, Communications, and in close collaboration with the Information and Communication Technologies Department, the incumbent performs the following duties:

1. Carries out the development, programming, testing, debugging, optimization and implementation of the UNWTO website, new application systems releases, modules and functionalities; provides front-end and back-end development with support for all web needs, including but not limited to user interfaces, primary web pages and landing pages, integration to databases, back-end APIs and front-end interaction on browsers; tests and troubleshoots all website functions;
2. Develops programming code for Drupal, builds website back-ends and implements front-end for websites based on designs using UNWTO standards for web development, IT technologies, programming languages and tools;
3. Serves as team member in the planning, specification, design, development, implementation and support of computer application systems; liaises with users to define and specify requirements, and provides support in the migration of information;
4. Creates and maintains database back-ups, performs recover and software maintenance; tests functional components of web development and integration points into back-end systems, including tracing data captures to its final cataloging location;
5. Actively participates in the requirements analysis, designs, developments and testing of website enhancements, developments, maintenance and debugging of current/new UNWTO webpages and CRM systems; serves as the day-to-day administrator of the CRM system for all UNWTO users;
6. Verifies and ensures security levels, safeguards user data and reviews and marks out changes required;
7. Acts as the web architecture focal point to discuss support, scalability and maintenance of the services and architectural components that support the web infrastructure;
8. Keeps abreast of developments in the field; performs benchmarking and proposes new acquisitions;
9. Performs other duties as required.

REQUIREMENTS

- Academic**
- University degree in information technology or a related technical field;
 - A university degree in another discipline may be accepted in lieu if it is pertinent to the requirements of the post and in combination with relevant professional experience.
- Experience**
- Minimum of three years of progressively responsible professional experience in web development, information systems analysis and programming, systems administration and maintenance, software development or a related area;
 - At least five years of experience in working with Drupal, WordPress, as a web development tool;
 - At least five years of demonstrated experience with PHP, HTML, CSS, MySQL, Java and JavaScript;
 - Previous experience with XML and XSLT for data importing and integration;
 - Demonstrated experience in Linux/Apache/Nginx administration;
 - Functional knowledge of HTML, CSS, AJAX and JAVA Script/JQuery;
 - Proven experience in migration and upgrades of web pages.
 - Experience with Adobe Creative Suite would be an advantage.
- Languages**
- Fluency in English or Spanish, with an excellent command of the other;
 - Good working knowledge of another of the official languages of the Organization (Arabic, French or Russian) is an asset.
- Computer Skills**
- Excellent computer literacy in Microsoft Office software and Windows 7.
- Other Skills and Competencies**
- Good knowledge of web development of frameworks, AngularJS, Backbone.js, AP and Python/Django would be an advantage;
 - Good knowledge of mobile app development of iOS and/or Android platforms would be an advantage;
 - Knowledge of other web development tools would be an advantage;
 - Good knowledge of Google Analytics implementation, reporting and campaigns, as well as experience with Google products such as Google Maps and Webmaster Tools;
 - Good knowledge of best practices and trends of web development;
 - Strong organizational skills, with the ability to manage multiple projects, work under pressure and meet deadlines;
 - Ability to work harmoniously in a multicultural environment;
 - Respect for confidentiality and discretion;
 - Excellent ability to react quickly in problematic situations with minimal supervision;
 - Excellent communication skills, both oral and written;
 - Previous experience in the United Nations or another international organization would be an asset.

Remuneration and Other Conditions The monthly remuneration of the selected candidate would be in the base range of **EUR 2,300 and EUR 2,500**, depending on previous professional experience, skills and competencies. The Service Contract holder will be affiliated to the UNWTO health insurance plan (co-shared scheme in conformity with the Organization's procedures).

Application Procedure Interested applicants are requested to complete the [Online UNWTO Personal History Form](#). Please note that UNWTO will only accept applications received through our web-based system. Applications sent by other means (e.g. post, email, etc.) or received after the deadline indicated above, will not be taken into consideration.

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- Candidates who do not receive any feedback within three months of the deadline should consider their application as unsuccessful;
 - Short-listed candidates may be asked to take a competitive exam and/or interview as part of the final phase of the selection process. These candidates will be contacted directly for this purpose;
 - **There is no guarantee either that the initial contract will be renewed or that a career appointment within UNWTO will subsequently be offered.**