



Australian Government
Attorney-General's Department

Australian Emergency
Management Institute

2nd International Integration of Tourism and Emergency Management Forum

Sydney Australia 20 & 21 September 2012



Program of Events: Thursday 20 September

| TIME | TOPIC | PRESENTER |
|--------------------------------|---|--|
| 0830 | Registration opens – tea and coffee available | |
| 0900 | Safety briefing & Housekeeping | David Beirman Senior Lecturer University of Technology - Sydney Carolyn Thompson Director – Education, Research and Training, Australian Emergency Management Institute, Attorney-General's Department |
| 0910 | Opening Address | Peter Booth Senior Deputy Vice Chancellor Professor University of Technology Sydney |
| 0925 | UNWTO Welcome | Dirk Glaesser Coordinator - Risk and Crisis Management United Nations World Tourism Organisation |
| 0940 | Launch of UNWTO project | Richard Gordon Director, Disaster Management Centre University of Bournemouth |
| 1010 | Discussion | Carolyn Thompson |
| 1030 | Morning Tea | |
| POLICY | | |
| 1045 | Communicating the National Strategy for Disaster Resilience (NSDR) | Raelene Thompson A/g First Assistant Secretary National Security Capability Development Division, Attorney-General's Department |
| 1125 | New Emergency Management Plan | Wayne Emery Manager Strategy Implementation Section National Tourism Policy Branch Department Resources, Energy & Tourism |
| 1205 | DFAT's role in accessing Emergency Management agencies for Australians abroad | Suzanne Stein A/g Director - Crisis Management and Contingency Planning Section Consular Policy Branch Department of Foreign Affairs and Trade |
| 1245 | Lunch | |
| PLANNING & RESPONSE | | |
| 1330 | Integrated tourism/EM planning in Japan | Masato Takamatsu Chief Executive Officer, Japan Tourism Marketing Co |
| 1410 | Community Evacuation Planning | Stuart Topliss Manager Industry Sustainability, Tourism Victoria |
| 1450 | New Zealand perspective -Recovery following the earthquakes in Christchurch | Tim Hunter Chief Executive Officer, Christchurch & Canterbury Tourism |
| 1530 | Afternoon tea | |
| 1545 | PATA Rapid Response Taskforce | Chris Flynn Regional Director - Pacific at Pacific Asia Travel Association |
| 1615 -1700 | Tourism- Ideas on protecting a critical, but often unseen value | Peter Power Managing Director Visor Consultants |
| 1845 | Pre-dinner drinks | 1900 – Dinner |
| 2015 | Dinner speakers – Dirk Glaeser & Richard Gordon | |



Program of Events: Friday 21 September

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|---|--|---|
| 0900 | Tea and coffee available | |
| DAILY CHALLENGES & LESSONS LEARNED | | |
| 0915 | Lessons Learnt from Pandemic 2009 | Christine Miller Emergency Preparedness and Response Department of Health and Aging |
| 0950 | Framework and Structures – What works in a crisis | Daniel Liddell Manager Group Business Resilience at QANTAS |
| 1030 | Morning Tea | |
| 1045 | The Role of the Private Sector in Emergency Management Response | Mark Edwards Regional Vice President Asia Pacific Kenyon International Emergency Services |
| 1115 | Emergency Response/Planning for Mass gatherings | Alan Clarke Assistant Commissioner Commander, Major Events & Incidents New South Wales Police |
| 1145 | Social Media | Kym Charlton Director - Media and Public Affairs Branch, Queensland Police Service |
| 1215 | Airport Security | Paul Retter Executive Director Office of Transport Security, Department of Infrastructure |
| 1245 | Lunch | |
| 1330 | Event Safety Risk Management | Andrew Tatrai Director - ACES, Assure and Avert |
| RESEARCH PERSPECTIVES | | |
| 1410 | Tourism, Risk and Crisis Research | Brent Ritchie Deputy Head of School University of Queensland |
| 1450 | Transport Interoperability | David Beirman Senior Lecturer University of Technology - Sydney |
| 1530 | Afternoon Tea | |
| 1545 | Expert Panel Discussion – Research Issues for Tourism risk and links with Emergency Management Panel Members: Wayne Emery, Adele Labine-Romain (TTF) , Deborah Edwards (UTS Research Fellow – Tourism), Dirk Glaesser (UNWTO) | |
| 1630 | Future Directions | Carolyn Thompson |
| 1645 | Finalise and Closing of the Forum | David Beirman |
| 1700 | Day Concludes | |