



## General Information Note 2

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Madrid, October 2016

# Regional Conference INVESTING IN TOURISM FOR AN INCLUSIVE FUTURE: Challenges and Opportunities 26-27 October 2016 - Petra, Jordan

### I. PLACE AND DATE

1. The World Tourism Organization (UNWTO), the European Bank for Reconstruction and Development (EBRD) and the Ministry of Tourism of and Antiquities (MOTA) of Jordan are jointly organizing a **Regional Conference on Investing in Tourism for an Inclusive Future: Challenges and Opportunities in Petra, on 26 and 27 October 2016**.
2. The Conference will be held at:

**Beit Zaman Hotel PETRA**  
**Address: PO Box 122, Petra - Wadi Musa, Jordan**  
**T: +962 77 2238758**

### II. REPLIES TO INVITATIONS

3. Participants of the Conference are kindly requested to confirm their participation by registering online at <http://middle-east.unwto.org/investing-tourism-challenges-opportunities>, as soon as possible, and no later than **10 October 2016**.

### III. STATUS OF PARTICIPANTS

4. The Government of Jordan will take the necessary measures to facilitate the arrival and departure of participants invited by the Organization, as well as through their stay in Jordan. Throughout their stay, participants will enjoy the privileges and immunities provided for in the Agreement concluded between the Organization and the Ministry of Tourism of and Antiquities of Jordan.

### IV. RECEPTION AND LOCAL TRANSPORTATION

5. The Jordanian Authorities will organize the reception of participants at **Queen Alia International airport** (Amman) and will facilitate the free transfer of delegates to and from Petra, on arrival and on departure between the airport, the selected hotels and the venue of the Conference. All participants are therefore requested to forward to the Ministry of Tourism and Antiquities of Jordan, as well as to the UNWTO Secretariat, the details of their arrival and departure.
6. Upon arrival in the Queen Alia International Airport participants will be picked up by representatives of the Ministry of Tourism and Antiquities holding signs of the conference and will guide them to their corresponding transfer bus. The transfer service coordinator is Mr. Mohammed Shorafa (Mobile: +962 7760 0556)

## V. ENTRY FORMALITIES

7. A valid passport is necessary for visitors coming to Jordan. Participants who require an entry visa are requested to contact diplomatic or consular missions of Jordan in their countries in order to obtain their entry visa.

8. Non-restricted nationalities from the following countries do not require prior visa clearance and can obtain their visas upon arrival at the airport:

**Europe:** Andorra, Armenia, Austria, Azerbaijan, Belgium, Belarus, Bosnia & Herzegovina, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Georgia, Germany, Greece, Holland, Hungary, Iceland, Ireland, Italy, Kosovo, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Norway, Poland, Portugal, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey, Ukraine, United Kingdom & North Ireland, Vatican City, Serbia

**Africa:** Algeria, Cape Verde, Egypt, Lesotho, Malawi, Mauritius, Montenegro, São Tomé and Príncipe, Seychelles, South Africa, Rwanda, Tunisia, Zimbabwe

**Asia:** Bahrain, Bhutan, Brunei, Burma, China, Taiwan, Hong Kong, Indonesia, Israel, Japan, Kazakhstan, Kuwait, Kyrgyzstan, Lebanon, Macau, Malaysia, Maldives, North Korea, Oman, Palestine/PNA Passport Holders, Qatar, Russia, Saudi Arabia, Singapore, South Korea, Syria, Tajikistan, Thailand, Turkey, Turkmenistan, United Arab Emirates, Uzbekistan

**Ocean Asia:** Australia, Federal States of Micronesia, Fiji, Kiribati, Marshall Islands, New Zealand, Samoa, Solomon Islands, Tonga, Nauru

**Pacific Ocean:** Tuvalu, Vanuatu

**North America:** Canada, Mexico, United States of America, Antigua and Barbuda, Bahamas, Barbados, Costa Rica, Dominica, Grenada, Guatemala, Haiti, Honduras, Jamaica, Nicaragua, Panama, El Salvador, Trinidad and Tobago

**Caribbean Sea:** Saint Kitts and Nevis, Saint Lucia, Saint Vincent

**South America:** Argentina, Bolivia, Brazil, Chile, Ecuador, Guyana, Paraguay, Peru, Surinam, Uruguay, Venezuela

9. For more information regarding entry visas please visit the following link:  
<http://international.visitjordan.com/generalinformation/entryintojordan.aspx#top>

10. Participants in whose countries Jordan has no diplomatic mission are requested to contact the Ministry of Tourism and Antiquities of Jordan, Mrs. Ansam Ousama Malkawi ([ansam.m@mota.gov.jo](mailto:ansam.m@mota.gov.jo)), sufficiently in advance, **by 26 September 2016 at the latest**, submitting a scanned copy of their passport valid for at least 6 months, and indicating all the necessary information below, in order to enable the authorities of Jordan to take the necessary measures in this respect:

- |                               |   |
|-------------------------------|---|
| - Name and surname            | - Place and date of birth                           |
| - Nationality                 | - Validity of passport (no less than 6 months)      |
| - Number and type of passport | - Travel information (date, time and flight number) |

## VI. DISCOUNTS ON AIR FARES TO AMMAN

11. Royal Jordanian offers a **15% discount** for participants of the Conference on all Royal Jordanian published fares, as per the following details:

- Discount applicable through Royal Jordanian's [website](#) and through Royal Jordanian's app for mobiles
- Booking period: until 24 October 2016
- Travel period: valid from 18 October until 2 November 2016
- Valid on all RJ routes worldwide to Amman
- Valid on Economy and Business class
- Change and cancellations rules apply per terms and conditions of fare
- **Code to be inserted for discount: UNWTO**



## VII. ACCOMMODATION

12. The Ministry of Tourism and Antiquities has negotiated special rates with some hotels in Petra for participants of this Conference. Participants are invited to contact hotels directly for reservations, indicating that they will participate in the Regional Conference on *Investing in Tourism for an Inclusive Future: Challenges and Opportunities*.

13. A list of hotels with special rates for participants of this Conference is provided below:

Classification	Hotel name	in JD on BB basis (tax inclusive)		Contact person
		Single	Double	
5 stars	Petra Marriott	91	99	Nisreen Hassan +962 3 2156407 <a href="mailto:mhrs.ammjr.ebc.mgr@marriotthotels.com">mhrs.ammjr.ebc.mgr@marriotthotels.com</a>
	Mövenpick Resort Petra	140	150	Rania Bawalsa, +962 3 2157111 <a href="mailto:Rania.Bawalsa@movenpick.com">Rania.Bawalsa@movenpick.com</a>
4 stars	Petra Guest House	70	78	Issam Alaya +962 3 2156266 <a href="mailto:issam.alaya@ihg.com">issam.alaya@ihg.com</a>
	Petra Panorama	65	85	Fadi Hawarneh +962 3 2157398 <a href="mailto:fadihawarneh@petrapanorama.com">fadihawarneh@petrapanorama.com</a>
3 stars	Amra Palace International	40	50	Raya +962 3 2157070 <a href="mailto:info@amrapalace.com">info@amrapalace.com</a>
	Petra Palace	33.5	43	Hardan Hawarneh +962 3 2156723 <a href="mailto:reservation@petrapalace.com">reservation@petrapalace.com</a>
	Silk Road	20	25	Adnan +962 3 2157222 <a href="mailto:info@petrasilkroad.com">info@petrasilkroad.com</a>
	Lamaison	35	45	Mahmoud Farajat +962 3 2156401 <a href="mailto:mfarajat@lamaisonhotel.com.jo">mfarajat@lamaisonhotel.com.jo</a>
	P Quattro Relax Hotel	30	40	Zeyad Amarat 00962 3 2156577 <a href="mailto:info@p4hotel.com">info@p4hotel.com</a>
	Sella Hotel	35	50	Tariq Masadeh +962 3 2157170 <a href="mailto:info@sellahotel.com">info@sellahotel.com</a>
	Candles Hotel	23	32	Abdallah Helalat 00962 3 2156954 <a href="mailto:candles@net.com">candles@net.com</a>
	Seven Wonders Hotel	38	43	+962 3 21 55 156 <a href="mailto:reservations@sevenwondershotel.com">reservations@sevenwondershotel.com</a>
	Tetra Tree Hotel	35	45	Ibraheem Nawafleh +962 3 2155550 <a href="mailto:info@tetratreehotel.com">info@tetratreehotel.com</a>
	Alanbat Hotel 1	25	30	Hesham Nawafleh +962 3 2156265 <a href="mailto:info@alanbat.com">info@alanbat.com</a>
	Nabatean 1	25	30	Hesham Nawafleh +962 3 2156265 <a href="mailto:info@alanbat.com">info@alanbat.com</a>

3 stars	Al-Shomo'e	23	30	Ahlam khlifat +962 3 2156954 <a href="mailto:candles@nets.com.jo">candles@nets.com.jo</a>
	Edom	35	42	Sami Nawafleh +962 3 20156995 <a href="mailto:info@edomhotelpetra.com">info@edomhotelpetra.com</a>

### VIII. REGISTRATION AND IDENTIFICATION BADGES

14. A registration desk will be open at the **Beit Zaman Hotel** in Petra on **Wednesday, 26 October 2016 from 8 a.m. to 9.30 a.m.** Badges will be issued at the time of registration. Participants are requested to wear their identification badges in the area reserved for the Conference, as well as at all social events.

### IX. WORKING LANGUAGES

15. The working languages of the Conference will be Arabic and English. A simultaneous interpretation service will be provided.

### X. PRACTICAL INFORMATION

16. **Local currency and exchange rates:** The local currency is the Jordanian Dinar (JOD). The applicable exchange rate, as of August 2016, is *1 U.S. dollar = 0.71 JOD / 1 Euro = 0.79 JOD*

17. **Weather:** Jordan boasts almost year-round sunshine with temperate, comfortable weather. Spring and autumn are fresh and crisp with rain being more common in the spring. This is when the wildflowers bloom and the fields are full. The long summer days are sunny with cool evenings – perfect for rooftop sunsets and outdoor activities. Wintertime can be cold in the desert, but is pleasantly moderate in most of the country. Any time of the year is a perfect time to visit Jordan.

The average maximum temperature in Petra in October is 24 °C and the average low is 9 °C.

18. **Attire:** Jordan is a primarily Muslim country, although the freedom of all religions is protected. Muslim women's clothing often covers their arms, legs and hair. Western women are not subject to these customs, but very revealing clothing is never appropriate and conservative dress is advisable for both men and women in the old part of Amman (downtown), and outside the cities. Shorts are rarely worn by either sex, and would be out of place in the downtown Amman area. Topless sunbathing is prohibited and one-piece swimsuits are preferred, although two-piece swimsuits are acceptable at hotel pools.

When visiting Petra, make sure to bring comfortable walking shoes, sunscreen and a hat to protect you from the sun, and always carry plenty of drinking water. A light jacket is also recommended for the evening.

19. **Official language:** the official language of Jordan is Arabic, but English is widely spoken, especially in the cities. Many Jordanians have travelled, or have been educated abroad, so French, German, Italian and Spanish are also spoken, but to a lesser extent.

20. **Official time:** Official time in Jordan is GMT+3. Winter time in Jordan will start on Friday, 28 October 2016 (GMT +2).

21. **Business hours:** Friday is the weekly holiday. Banks, government offices and most businesses are closed on Saturdays as well. Many businesses, including airline offices, travel agencies and some shops also close on Thursday afternoon, although department stores and supermarkets remain open.

- Banks (08.30-15.00)
- Business Offices (08.30-13.00 / 15.30-18.30)

- Government Offices (08.00-15.00)
  - Shops (Flexible but typically 09.30-13.30 & 15.30-18.00)
22. **Electricity:** 220 AC volts, 50 cycles, requiring rounded two-prong wall plugs.
23. For more information: <http://www.visitjordan.com/>