



## Tourism and Pilgrimage

Santiago de Compostela, Spain, 17-20 September 2014

Tour. & Pilgrimage Con. SC/Info. Note

Madrid, 12 Sep. 14 2014

Original: Spanish

### General Information Note (updated)

#### 1. Place and dates of the Congress

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The First UNWTO International Congress on Tourism and Pilgrimages will be held from **17 - 20 September 2014** in **Santiago de Compostela, Spain**. The sessions of the Congress will take place at the **Parador of Santiago de Compostela** (<http://www.parador.es/es/parador-de-santiago-de-compostela>). The **opening ceremony**, which will be followed by an opening speech, will take place on Wednesday, **17 September 2014, at 17:30**, at the **Parador of Santiago de Compostela**.

#### 2. Contact information of the Organizing Committee

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UNWTO coordinators	Xunta de Galicia coordinators
<b>Ms. Marina Diotallevi</b> Programme Manager Ethics & Social Responsibility Programme	<b>Mr. Rafael Sánchez</b> Director of Xacobeo
<b>Ms. Patricia Muñoz King</b> Tel.: +34 91 567 81 71 E-mail: <a href="mailto:ethics@unwto.org">ethics@unwto.org</a>	<b>Mr. Francisco Singul</b> Tel.: +34 981 55 73 40 E-mail: <a href="mailto:francisco.singul@xacobeo.org">francisco.singul@xacobeo.org</a>

#### 3. Registration for the Congress

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Registration for the Congress will be online. Participants are requested to complete the registration form on the website <http://pilgrimage2014.avatools.com/Registration/Regindex.aspx>, no later than Monday, 1 September 2014.

#### 4. Entry formalities

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**Important note:** Due to European Union regulations, **NO visas-on-arrival can be issued**. Participants are kindly requested to make the necessary arrangements to obtain their visas beforehand.



Visas will be required for participants of those countries whose nationals require a visa to enter Spanish territory. For a detailed list of visa requirements, delegates are requested to visit the following web page:

<http://www.exteriores.gob.es/Portal/es/ServiciosAlCiudadano/InformacionParaExtranjeros/Paginas/RequisitosDeEntrada.aspx>

For more information on visas and the list of diplomatic and consular missions of Spain with their respective countries of jurisdiction, as well as on countries whose nationals require a visa or are exempt from such requirement, please visit the website of the Ministry of Foreign Affairs and Cooperation at:

<http://www.exteriores.gob.es/Portal/es/ServiciosAlCiudadano/InformacionParaExtranjeros/Documents/listapaisesvisado.pdf>

## 5. Access to Santiago de Compostela

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The city of Santiago de Compostela is located in the north-west of Spain, 600 km from Madrid. The map below shows the historical itineraries of the Way of St. James. It also situates the city within Europe.



Several airlines operate direct flights (some daily) from major European airports to the **Santiago de Compostela Airport**.

Participants can also choose to fly to **nearby airports** (see map below) such as **Vigo and A Coruña**.



Journey time in taxi from the different Galician airports to the city centre of Santiago de Compostela:

- Santiago de Compostela Airport / city centre: 15 minutes by taxi (approximately 20€). 20 minutes by bus (5.10 € return bus ticket)
- A Coruña Airport / Santiago de Compostela: 45 minutes by taxi. 1h18 by train.
- Vigo Airport / Santiago de Compostela: 60 minutes by car. 1h30 by train.

## 6. Discounts on air fares

Several airlines will provide discounts for participants for flights to Santiago de Compostela and / or Madrid.



Lufthansa Group Partner Airlines offer a comprehensive global route network linking major cities around the world. Lufthansa Group Partner Airlines offers discounts of up to 10 % for participants to the Congress.

To make a reservation, please click on [www.lufthansa.com/event-booking\\_en](http://www.lufthansa.com/event-booking_en) and enter the access code **ESZEMKD** in the "Access to Your Special Lufthansa Offer" area.

These promotional fares are also available through your IATA / ARC travel agent. Travel agents can obtain ticketing instructions by sending an email to [lufthansa.mobility@dlh.de](mailto:lufthansa.mobility@dlh.de) and providing the access code as a reference.

This offer is valid for for travel from 11 – 27 September



Air France and KLM flights worldwide offer attractive discounts of up to 15% on a wide range of fares.

To make a reservation, please click on <http://www.airfranceklm-globalmeetings.com/?eid=23222AF> and enter the Event ID Code **23222AF**.

This offer is valid for for travel from 13 – 25 September



Iberia offers 15% discounts in all Iberia, Iberia Express and Iberia Regional Air Nostrum flights, exclusively for the Congress.

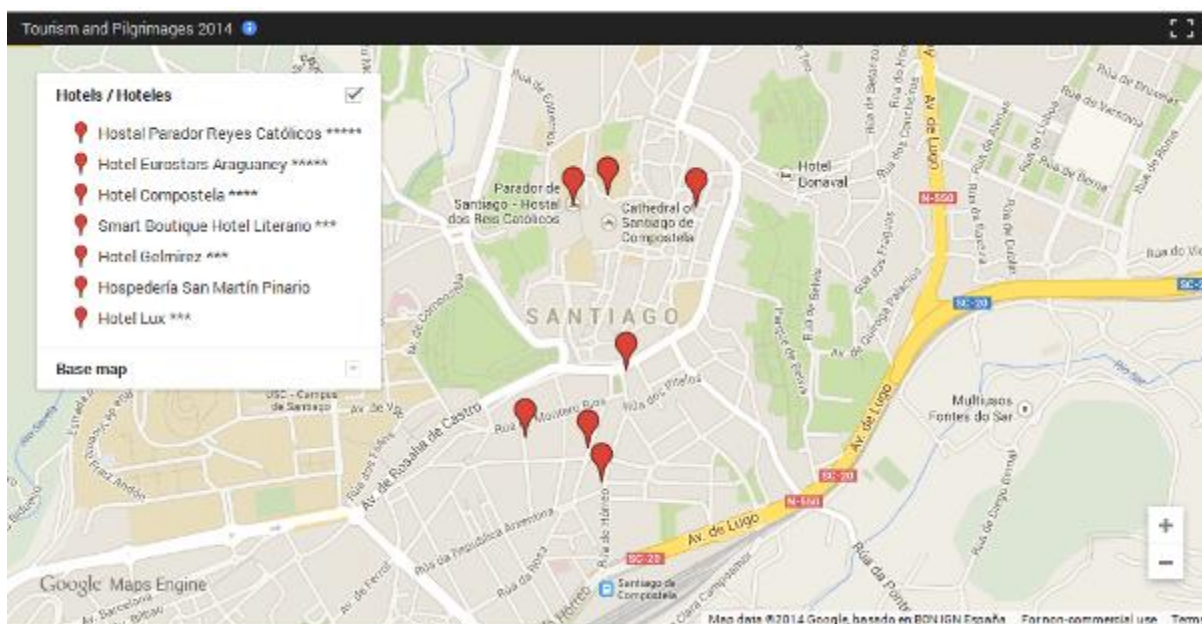
To benefit from these discounts book your flight through this link: <http://www.iberia.com/OMTTURISMO/en/>

## 7. Accommodation

The hotels listed below offer participants discounted rates. Delegates are requested to make their reservations through the [website of the Congress](#), indicating their status as participants in the Congress. Rooms will be blocked for the delegates at these hotels until 4 September 2014.

Hotel	Contact details	Room type	Daily rate (in euros) (includes VAT and breakfast)	Journey time by bus / car to the event venue
Parador de Santiago de Compostela (5*)	Tel.: +34 981 58 22 00 Fax: +34 981 56 30 94 <a href="http://www.parador.es/es/parador-de-santiago-de-compostela">www.parador.es/es/parador-de-santiago-de-compostela</a>	Single	176	(Meeting venue)
		Double	198	
Hotel Eurostars Araganey (5*)	Tel.: + 34 981 55 96 16 Fax: +34 981 590 287 <a href="http://www.eurostarshotels.com/eurostars-araganey/mapa.html">http://www.eurostarshotels.com/eurostars-araganey/mapa.html</a>	Single	125	
		Double	135	
Hotel Compostela (4*)	Tel.: +34 981 585 700 <a href="http://www.hotelcompostela.es/es/reservas/">http://www.hotelcompostela.es/es/reservas/</a>	Single	120	
		Double	165	
Hotel Smart Boutique Literario (3*)	Tel.: +34 981 572 890 <a href="http://www.hotelsanbieito.com">http://www.hotelsanbieito.com</a>	Single	85	--
		Double	100	
Hotel Lux (3*)	Tel.: +34 932 959 908 <a href="http://www.hotusa.com/hotels/spain/corunna/santiago-de-compostela/hotel-lux-santiago.html">http://www.hotusa.com/hotels/spain/corunna/santiago-de-compostela/hotel-lux-santiago.html</a>	Single	80	
		Double	90	
Hotel Gelmirez (3*)	Tel.: + 981 56 11 00 Fax: +34 881978010 <a href="http://www.hotelgelmirez.com/en/">http://www.hotelgelmirez.com/en/</a>	Single	95	
		Double	105	

Hotel San Martín Pinarío (3*)	Tel.: +34 981 560 282 <a href="http://www.sanmartinpinario.eu/">http://www.sanmartinpinario.eu/</a>	Individual	79	
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To see the map in details please click here:

<http://pilgrimage2014.avatools.com/Registration/Accommodation.aspx>

## 8. Registration and badges

The **registration desk** will be located at the **Parador of Santiago de Compostela** and will be open from **17:00 of Wednesday, 17 September**.

Identification badges will be issued at the Parador of Santiago de Compostela upon completing registration. Participants are kindly requested to wear their identification badges throughout the Congress session in the area reserved for the meetings and at all social events.

## 9. Languages of the Congress

The documents for the Congress will be available in **English**, and **Spanish**. Simultaneous interpretation of the debates of the Congress will be provided in these languages.

## 10. Internet access

Free Internet connection will be made available to participants.

## 11. Social programme and technical visits

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08:30	Departure from Santiago-Fisterra
11:00	Visit to the Church <i>Nosa Señora das Areas de Fisterra</i>
11:45	Departure to Cabo de Fisterra
12:00 – 13:00	Visit of Cabo de Fisterra
13:30	Aperitif
14:00 – 16:00	Lunch
16:30	Return to Santiago
18:30	Arrival at the hotel

Participants who wish to take part in the **technical visits to the Route of Santiago de Compostela**, are requested to indicate so, **before Wednesday, 17 September 2014**, in the online participation form, available at: <http://pilgrimage2014.avatools.com/Registration/Regindex.aspx>

## 12. Practical information

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- **Local currency and exchange rates:** The official currency of Spain is the euro (EUR). The exchange rate applicable as of 1 July 2014 is approximately 1.37 USD to 1 EUR.  
Banks are open Monday to Friday from 8:30 to 14:00. Exchange offices can be found all around Santiago, and are clearly marked. Currency exchange services are also available at the hotels. ATMs are widely available around the city and shops accept major credit cards.
- **Weather:** In September, Santiago de Compostela enjoys mild days and fresh nights. The average maximum temperature is 21 °C and the average minimum is 11 °C. It may rain.
- **Official languages:** Spanish and Galician.
- **Local time in Santiago de Compostela (summer):** GMT +2
- **Electricity:** Electric power in Santiago de Compostela is 220 volts, 50 hertz alternating current. Outlets take plugs with two round pins. In any case, most hotels have adaptors for different plug types. Please make sure that the electrical devices you will be using (computers, mobile phone chargers, electric shavers...) are suitable for this voltage, otherwise transformers or batteries are advisable.
- **Health requirements and precautions:** No vaccinations are required to enter Spain.

- **Medical services:** Santiago de Compostela has a good network of health centres (primary care services) and hospitals. The venue of the meeting will have a medical service providing first aid.
- **Optional visits:** There will be a travel agency desk at the Parador of Santiago de Compostela (see Annex 1).

### 13. Tourist information

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#### On Spain

- Tourism information on Spain: <http://www.spain.info>
- Paradores de España: <http://www.parador.es>

#### On Santiago de Compostela

- Tourism in the Autonomous Community of Galicia: <http://www.turgalicia.es>
- Tourism in the city of Santiago de Compostela: <http://www.santiagoturismo.com>

## Annex I

### Optional tours

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Galicia is a destination that surprises visitors. The variety and unique character of the tourism options in this corner of northern Spain provide visitors with an opportunity to enjoy many “travel experiences” that are exclusive to this destination and which are located throughout the territory of the region.

In Galicia, a traveller can feel the incomparable experience of reaching the ultimate destination of the “**Way of St. James**”, or the unique sensation of freedom when strolling through the region’s “**Lighthouses and Natural Beaches**”, where one can enjoy the beauty of virgin beaches, many of which are near lighthouses that were built in spectacular locations, such as **Fisterra**—one of the most emblematic sites in the mythic history of Galicia—or in nature parks such as that of **Illas Cíes**.

The mysteries hidden within the “**Forests of Galicia**” lead visitors through truly magical natural environments, which in turn also allow you to discover monasteries, stone crosses, forts and other architectural gems that make up the “**Hidden Heritage**” of Galicia. Some of these experiences are of a unique nature such as the World Heritage sites of the Old Town of Santiago de Compostela, the Roman Walls of Lugo and the Tower of Hercules in A Coruña.

Speaking of unique places, the “**Ribeira Sacra**”, represents one of Europe’s greatest concentrations of monasteries, in the middle of a lush natural space. Or “**Ferrol of the Enlightenment**”, the only military port in Europe that preserves the original structure of a military port of that era and was the largest naval base of the time.

Galicia offers vertiginous landscapes by the sea, such as the “**Serra da Capelada**”, where you can climb cliffs that reach 620 meters high, as well as breathtaking views such as the panorama from “**Santa Tegra**” where the largest pre-Roman fort in the north-western Iberian Peninsula is located.

There are many “experiences” that Galicia offers visitors, and this is a unique opportunity to enjoy them.