



**UNWTO Regional Executive Training Course:**  
**Crisis Communication in Tourism**  
 Khartoum, Sudan  
 14-18 November 2016

Madrid, August 2016  
 Original: English

**GENERAL INFORMATION NOTE**

1. The World Tourism Organization (UNWTO) and the Ministry of Tourism, Antiquities and Wildlife of Sudan are organizing jointly the **UNWTO Regional Training Course on Crisis Communication in Tourism, in Khartoum, Sudan, from 14-18 November 2016**, at the kind invitation of the Government of the Republic of Sudan and with the support of the UNWTO.Themis Foundation.

**I. VENUE OF THE COURSE**

2. The course will be held at: Corinthia Hotel Khartoum  
 Address: Nile Street  
 PO Box 11042  
 Khartoum, Sudan  
 Tel.: +249 18 715 5555  
 Fax: +249 (0)187 555 666  
 E-mail: [Khartoum@corinthia.com](mailto:Khartoum@corinthia.com)  
[reservations.khartoum@corinthia.com](mailto:reservations.khartoum@corinthia.com)



**II. PARTICIPATION**

3. The Training Course is open to executive officials and stakeholders of Sudan and the region responsible for communications in the tourism sector

**II. REGISTRATION**

4. Governments and other bodies invited by the UNWTO and the Ministry of Tourism, Antiquities and Wildlife of Sudan are requested to fill in the online registration form at the following link: <http://africa.unwto.org/webform/Sudan-unwto-training%20course> by 28 October 2016.

For further information, please contact:

<p><b>Mrs. Elcia Grandcourt</b>          Programme Director          Regional Programme Africa          World Tourism Organization          Capitán Haya, 42          28020, Madrid          Spain          Tel.: (+34 91) 5678152          Fax: (+34 91) 571 37 33          E-mail: <a href="mailto:caf@unwto.org">caf@unwto.org</a></p>	<p><b>Mr.Badreldin Abbas Elamas</b>          Director of International Relations Department          Ministry of Tourism, Antiquities and Wildlife- KHARTOUM          Africa Street          PO Box 13226          Sudan <a href="tel:+249912206705">Tel:(+249)912206705</a>          Fax:(+249)183520614          E-mail: <a href="mailto:admin@sudan-tourism.gov.sd">admin@sudan-tourism.gov.sd</a>  <a href="mailto:badrelabas@yahoo.com">badrelabas@yahoo.com</a></p>
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### III. STATUS OF PARTICIPANTS

5. The Government of Sudan will take the necessary steps to facilitate the arrival and departure of participants invited by the Organization, as well as their stay in Sudan. Throughout their stay, participants will enjoy the privileges and immunities provided for in the Convention on the Privileges and Immunities of the United Nations of 13 February 1946.

### IV. ENTRY FORMALITIES

6. A valid passport is required for visitors to Sudan. Entry visas may be obtained at Sudan's diplomatic and consular representations abroad.

7. Visa on arrival for certain countries is available at the immigration office at Khartoum Airport. For detailed information participants are kindly advised to consult Sudanese Embassies in their respective countries.

Holders of Egyptian and Eritrean passports are exempt from Visa to Sudan.

8. Participants travelling from countries, in which Sudan does not have a diplomatic mission, can obtain a visa upon arrival at the airport in Khartoum provided that they forward the relevant information to Ministry of Tourism, Antiquities and Wildlife of Sudan. Prior information on such participants- their Passport Numbers, Bio Data and dates of arrival/departure should be forwarded to Ministry of Tourism, Antiquities and Wildlife of Sudan, for processing and clearance of Sudan Immigration Service. Before 1<sup>st</sup> November 2016.

### V. TRANSPORT

9. The Ministry of Tourism, Antiquities and Wildlife of will arrange free transport for all participants upon arrival, and departure from the airport, as well as return transport between their hotels and the meeting place. All participants are therefore, requested to register on-line at the link <http://africa.unwto.org/webform/Sudan-unwto-training%20course> giving the details of their arrival and departure. **No later than 5<sup>th</sup> November**

### VI. AIRPORT TAXES

10. No Airport Taxes

### VII. RECEPTION AT THE AIRPORT

11. A reception and information desk will be open for delegates at the airport of Khartoum International Airport.

### VIII. ACCOMMODATION

12. The delegates are requested to make their own arrangements by contacting their chosen hotel through the phone and fax numbers and the email addresses, and to make their reservations according to the hotels listed below. They should specify that they will be attending the **UNWTO Regional Training Course on Crisis Communication in Tourism, in Khartoum, Sudan, from 14-18 November 2016.**

## 13. List of Hotels proposed by the Ministry of Tourism, Antiquities and Wildlife of Sudan:

Hotels	Star	Room Rates in US dollars ( Breakfast, Service Charge and VAT included )			Information Tel / Fax / Mail	Distance to the venue of the workshop
		Single	Rooms	Suites		
<b>Corinthia-Hotel Khartoum</b> Address: Nile Street PO Box 11042	<b>5 stars</b>	215 USD <i>Single</i>	265 USD Twin/Double	460 USD Executive Suite	Tel.: +249 18 715 5555 Fax: +249 (0)187 555 666 Email: <a href="mailto:reservations.khartoum@corinthia.com">reservations.khartoum@corinthia.com</a>	Event Venue
<b>Grand Holiday Villa Khartoum- Nile Street</b>	<b>5 stars</b>	150 USD <i>Single</i>	170 USD Twin/Double	225 USD Junior Suite	Tel.: +249 18 715 5555 Fax: +249 (0)187 555 666 Email: <a href="mailto:reservation@grandholidayvillasudan.com">reservation@grandholidayvillasudan.com</a>	400 m 5 minutes
<b>Regency Hotel Khartoum-Palace Street</b>	<b>4 stars</b>	90 USD	170 USD Twin/Double	-----	<a href="tel:+249123090659">Tel:(+249)123090659</a>  (+249)912390659  Email: <a href="mailto:marketing@khartoumregencyhotel.com">marketing@khartoumregencyhotel.com</a>	5 km 7 minutes
<b>Paradise Hotel Khartoum-Ahmed Khar Street/Ozone Park</b>	<b>4 stars</b>	120USD <i>King size /</i>	180USD Twin Room /2Person	250USD Junior Suite	Tel:(+249)183464611  Mobile:(+249)123299973  Email: <a href="mailto:marketing@khartoumregencyhotel.com">marketing@khartoumregencyhotel.com</a>	7 km 10 minutes
<b>Acropole Hotel Khartoum – AlGamhouria Street</b>	<b>3 stars</b>	80 USD <i>Single</i>	90 USD Double /2person	-----	Tel:(+249)183772860  Fax:(+249)183772518  Email: <a href="mailto:acropolekhartoum@gmail.com">acropolekhartoum@gmail.com</a>	4 km 7 minutes
<b>Al Sahha Village/Resort Khartoum-Africa Street /Airport Street</b>	<b>3 stars</b>	60 USD <i>Single</i>	70 USD Double /2person	-----	E.mail: <a href="mailto:assaha.sud@assahavillage.com">assaha.sud@assahavillage.com</a>	6 km 10 minutes

**IX. HEALTH REQUIREMENTS**

13. No Health Requirements

**X. SOCIAL PROGRAMME**

14. Technical Visit to Pyramides of Nagaa & Mussorat on 18 November 2016

**XI. WORKING LANGUAGES**

15. The working languages of the conference will be English and Arabic. Simultaneous interpretation will be provided in English and Arabic.

**XII. CURRENCY REGULATIONS**

16. The local currency of Sudan is the Sudanese Pound (SDG). The current rate of exchange ( 25 August 2016)  
1US \$ = 6.07 SDG  
1 EUR= 7.07 SDG

**XII. CLIMATE**

17. The average temperature in Khartoum during the month of November ranges from 20 - 34 degrees Celsius.

**XIV. LOCAL TIME**

18. The local time in Sudan is GMT plus 3 hours.

**XV. BUSINESS & SHOPPING HOURS**

19. Banks are open from (9:00) am and work until (2:00) pm  
20. Most Shops are open from (9:00) am up to ((20:00) pm

**XVI. INFORMATION ON THE WEB SITE**

22. For further information on the regional conference, please refer to the UNWTO website:  
<http://africa.unwto.org>