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Report of the Secretary-General

Part III: Administrative and statutory matters

(a) Financial report of the Organization for 2016

Table of contents	
I. Financial situation of the Regular Budget at 31 March 2016	3
A. Revised appropriations for 2016	3
B. Plan of income and expenditure for 2016	3
C. Budgetary cash balance at 31 March 2016	5
II. Voluntary contributions and in-kind donations for the period ended 31 March 2016	7
III. Reserve projects	7
A. Special Contingency Reserve projects	7
B. Replacement Reserve project: Measuring sustainable tourism & improving tourism data management and data collection project in replacement of Statistics Information System project	8
IV. Staff costs	8
V. Actions to be taken by the Executive Council	9
Annex I. Appropriations authorized for 2016 by major programmes and programmes	10
Annex II. Comparison of budgetary allocations, plan of expenditure and allotments by major programmes and programmes - Regular Budget at 31 March 2016	11
Annex III. Assessed contributions at 31 March 2016	12



A.	Statement of contributions due by Members at 31 March 2016	12
B.	Arrear contributions received from Members at 31 March 2016.....	17
Annex IV.	Voluntary contributions received for the period ended 31 March 2016	18
Annex V.	In-kind donations received for the period ended 31 March 2016.....	19

I. Financial situation of the Regular Budget at 31 March 2016

1. In accordance with UNWTO Financial Regulation (FR) 14.7, the Secretary-General issues an interim financial statement to the Executive Council twice each year.

Table 1 - Comparison of budget, plan of income and expenditure and budgetary cash balance - Regular Budget at 31 March 2016

Euros

	Approved income / Original budget ¹	Plan of income and expenditure	Budgetary cash balance (cash-in less expenditure)
Budgetary difference	0.00	0.00	-2,359,843.01
<i>Budgetary income</i>	<i>13,492,000.00</i>	<i>12,847,000.00</i>	<i>9,375,153.92</i>
Contributions from Full and Associate Members	12,556,000.00	10,900,000.00	8,085,774.08
Other income sources	936,000.00	733,000.00	639,203.54
Allocation from Publication store Accumulated Surplus	333,000.00	333,000.00	333,000.00
Affiliate Members	603,000.00	400,000.00	306,203.54
Arrear contributions	0.00	1,214,000.00	650,176.30
<i>Budgetary expenditure</i>	<i>13,492,000.00</i>	<i>12,847,000.00</i>	<i>11,734,996.93</i>

Remarks:

¹ In accordance to Programmes structure and appropriations approved originally by A/RES/651(XXI) of document A/21/8(l)(b) and the Secretary-General proposal of structure modification as presented in this document.

2. Table 1 above establishes a comparison between: (a) the approved income and appropriations for the year 2016 (approved income/original budget column), (b) an estimate of income receivable and consistent expenditure limits for the year 2016 as at 31 March 2016 (plan of income and expenditure column), and (c) the budgetary cash balance at 31 March 2016 based on cash received to date and actual expenditures to date and commitments to 31 December 2016 (budgetary cash balance column).

A. Revised appropriations for 2016

3. This section analyses the revised appropriations proposed by the Secretary-General.

4. The Regular Budget is financed from assessed contributions from Members¹ and budgetary allocations. The Regular Budget of the Organization covering the two-year budget period 2016-2017 (A/21/8(l)(b)) was approved by the General Assembly (A/RES/651(XXI)) at EUR 26,984,000 broken down by the 2016 and 2017 annual budgets which amounted to EUR 13,492,000 each.

5. The Secretary-General proposes revised appropriations for 2016 in order to reflect the updated structure for the current year (see Annex I "Appropriations authorized for 2016 by major programmes and programmes"). The updated structure has slightly varied from the one approved by the twenty-first General Assembly without altering the total appropriations approved. Main changes are due to movements of staff posts among programmes and the fact that the Legal and Contracts Programme has now been added to Human Resources Programme.

B. Plan of income and expenditure for 2016

6. This section analyses the forecasts of budgetary income receivable, the proposed level of

¹ FR 6

budgetary expenditure and the forecasts of budgetary result for the financial year.

7. In accordance with UNWTO Detailed Financial Rule (DFR) III.4 and in line with the practice in previous years, the Secretary-General prepares a plan of income and expenditure in light of: (a) the approved appropriations and forecast income, (b) the experience of previous financial years, and (c) the recommendation of the twenty-first General Assembly that care be taken to ensure that the programme of work and budget is executed according to the income received (A/RES/651(XI)).

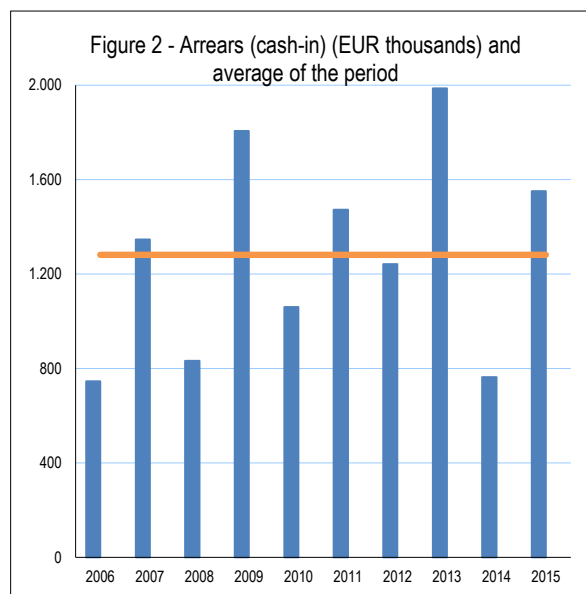
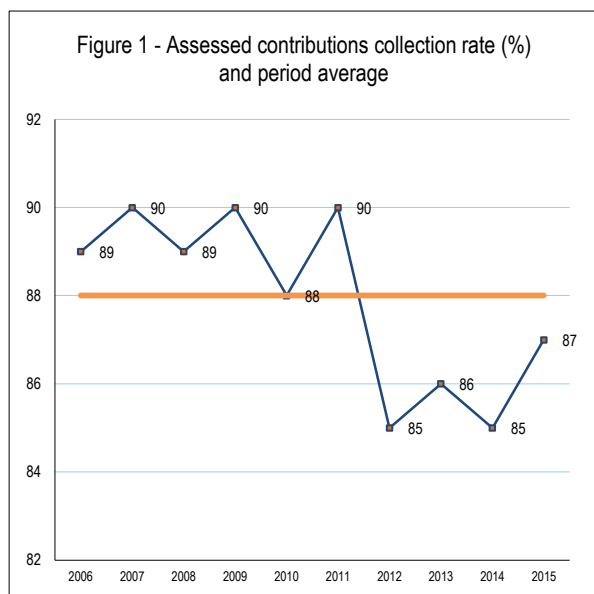
(a) Budgetary income

8. Budgetary income from contributions assessed from Full, Associate and Affiliate Members to be received in the current financial year has been prudently estimated at EUR 11,300,000, i.e., 86 per cent of total assessed contributions. This estimate is based on the average percentage of contributions received in the past ten years (88%), brought up to date using information on income actually received as of 31 March 2016 and taking particularly into account the lower level of contributions in 2012 (85%), 2013 (86%) and 2014 (85%).

9. Budgetary allocation from the Publications store accumulated surplus has been maintained at the level approved by the General Assembly, so the budgetary income estimated for the financial year amounts to EUR 333,000.

10. As for budgetary income from arrear contributions, it has been estimated that an amount of around EUR 1,214,000 will be received during 2016 based on the amount collected to date which is similar to the average level of collection of the past ten years (i.e., EUR 1,280,840). Following the positive trends over a period of six years (2006-2011) with contribution income on time and with an average income of 89%, the last four years (2012-2015) has seen a decrease to 86%. This means that the level of arrears of contributions is again increasing and Members in arrears should make greater efforts to meet their obligations. Recognizing that some Members have experienced significant social or economic difficulties, sometimes combined with natural disasters, and despite the Secretariat's best efforts, and the good intentions of the Members concerned, some Members are not yet in a position to make a firm commitment to repay their contribution arrears or to adopt a suitable payment plan. The Secretariat will persist in its policy of encouraging those Members that are in arrears with their contributions to present proposals for the payment of their arrears at least in instalments.

11. All in all, budgetary income for the year 2016 has been estimated at EUR 12,847,000.



(b) Budgetary expenditure and budgetary result

12. Budgetary expenditures in this financial year were initially planned to be EUR 12,847,000 which corresponds to the estimated income and amounts to 95% of the approved appropriations. Annex II “Comparison of budgetary allocations, plan of expenditure and allotments by major programmes and programmes – Regular Budget” shows the distribution of budgetary allocations compared with the plan of expenditure and allotments by major programme and programme.

13. Through these adjustments, the budgetary income and expenditure for the financial year are expected to be in balance.

C. Budgetary cash balance at 31 March 2016

14. This section analysis the status of the budgetary cash balance of the Regular Budget at 31 March 2016 based on cash received to date and actual expenditures to date and commitments to 31 December 2016.

(a) Budgetary income

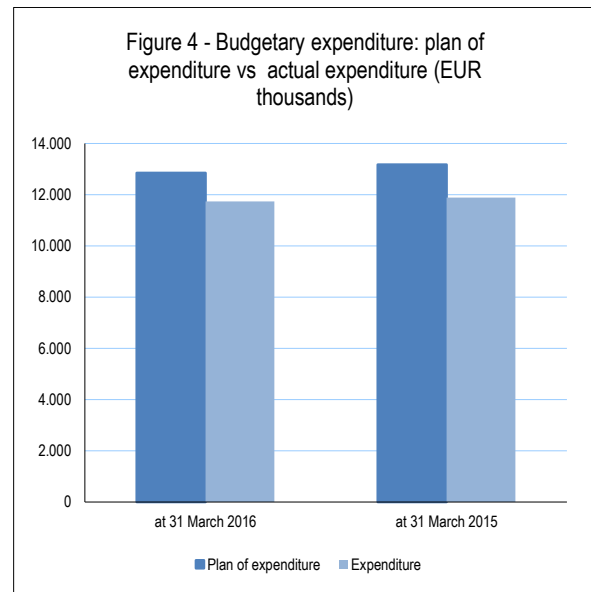
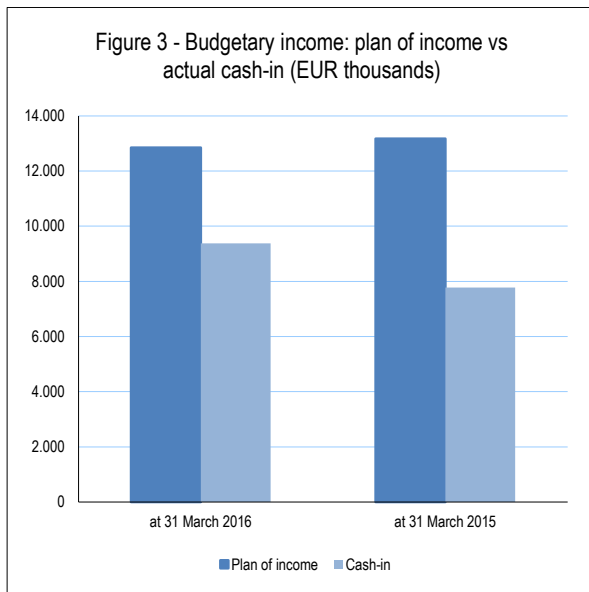
15. The total budgetary income received (cash-in) amounts to EUR 9,375,154, including the Members’ arrears received during the period ended 31 March 2016. The income received to date represents 69% of the approved budgetary income and 73% of the estimate plan of income.

16. The level of contribution receipts for the current year from Full, Associate and Affiliate Members amounts to EUR 8,391,978 which represents 64% of the assessed contributions receivable of this year (i.e., EUR 13,091,955) (52% at 31 March 2015) and 74% of the estimated contributions, and is more than ten percentage points higher than in the preceding years for the same period (59% in 2015, 62% in 2014, and 64% in 2013).

17. Arrear contributions received to date (EUR 650,176) are significantly higher than in the previous three years at 31 March (EUR 483,880 in 2015, EUR 485,813 in 2014 and EUR 362,620 in 2013).

(b) Budgetary expenditure

18. The budgetary expenditure amount to EUR 11,734,997 which includes accrued expenses and reconciling items up to 31 March 2016 (EUR 2,787,505) and budgetary commitments up to 31 December 2016 (EUR 8,947,492). The budgetary expenditure to date represents 91% of the estimated plan of expenditure for the current year being a similar percentage than to previous years at 31 March (90% and 89% in 2015 and 2014 respectively). For non-staff costs, the implementation level stays at 71% at 31 March, percentage slightly higher than in previous years at the same date (67% in 2015 and 65% in 2014). As for staff costs, the implementation level amounts to 99%, with the amount paid in the form of salaries during the first three months of the year EUR 2,197,746 at similar levels as in 2015 (i.e., EUR 2,238,000).



(c) Budgetary cash balance

19. At 31 March 2016, the budgetary cash balance (total budgetary income received (cash-in) less actual and projected budgetary expenditure) may result in a cash deficit of EUR 2,359,843. Presently, on the basis of actual budgetary expenditures to date, there is a treasury surplus of EUR 6,587,649.

20. The budgetary cash balance is dependent on the timing of the payment of assessed contributions by Members. The Organization's ability to meet its short-term obligations and comply with the programme of work could be impacted if delays are encountered in the collection of Members' contributions. Paragraph 12 of the Financing Rules attached to the Statutes stipulates that "The Members of the Organization shall pay their contribution in the first month of the financial year for which it is due...".

21. In compliance with the above rule, at 31 January 2016 contributions received from Members totalled to EUR 4,133,019 representing 32% of the total amount receivable (i.e., EUR 13,091,955), compared with 28% in 2015) and 31% of the budget approved for 2016 (i.e., EUR 13,492,000), compared with 27 per cent in 2015

22. Annex III to this document on Assessed contributions at 31 March 2016 contains a Statement of contributions due by Members at 31 March 2016 and Arrear contributions received from Members at 31 March 2016.

II. Voluntary contributions and in-kind donations for the period ended 31 March 2016

23. Total voluntary contributions received (cash-in) for the period to 31 March 2016 amount to EUR 1,239,133 which represents a similar amount to the voluntary contributions received for the same period in 2015 (i.e., EUR 1,250,597). Annex IV “Voluntary contributions for the period ended 31 March 2016” shows a list of voluntary contributions received (cash-in) by donor and project.

24. The Organization also receives in-kind donations in the form of travel and use of conference facilities. Annex V “In-kind donations for the period ended 31 March 2016” shows a list of in-kind donations received per type and by donor and project.

III. Reserve projects

A. Special Contingency Reserve projects

25. Following the Executive Council decision (CE/DEC/10(C)), three projects (meeting room refurbishment project, web project and printing services project) financed from the Special Contingency Reserve (SCR) were approved to be implemented in accordance with the terms shown in document CE/100/5(a) and for a total of EUR 256,000.

26. This section provides an update of the status of the implementation of those SCR projects.

1. Meeting room refurbishment project

27. In 2015 a call for tender related to the upgrade of the meeting room facilities in the ninth floor was carried out. However, offers received were much higher than the available budget (approved appropriation EUR 100,000) and the call for tender was cancelled. In order to remain within the available funding, the Secretary-General intends to call for a new tender process with revised technical specifications in the near future.

2. Web project

28. During 2015, the following activities were undertaken to improve the safety, reliability and availability of the infrastructure of the current web server: changing the hosting company to achieve savings, enhancing security with infrastructure upgrading and consolidation, signing of a new maintenance and technical support contract to ensure continuity of service extending the previous regime to 12x7. As part of the planning and development of the new UNWTO website (approved appropriation EUR 96,000), a needs assessment was undertaken. The conclusions of the assessment form the basis of the call for tender that is under preparation.

3. Lobby reform project and cancellation of printing services project

29. Printing services project (approved appropriation EUR 60,000): The original project proposal was to renew the total stock of printers for multifunction equipment through a public tender. However, having reviewed the specifications of the equipment and potential suppliers available in the market, the Secretary-General considers leasing to be a more favourable option than buying. Therefore, a public tender will be carried out for the leasing of printing equipment and not for its acquisition, with the leasing cost to be assumed by the Regular Budget of the Organization. In consequence, the appropriation of EUR 60,000 to this project is no longer needed.

30. Lobby Reform project: The Organization intends to upgrade the Headquarters' building lobby to a more functional and contemporary layout taking into account it is the only open area within the building where receptions and staff gatherings can be arranged. To this end, the Council's approval is sought to appropriate EUR 60,000 from the SCR for this purpose offsetting the initial appropriation of the Printing services project. Total expenses for this project are estimated at EUR 120,000 with the remaining funding being provided by other reserves of the Organization.

B. Replacement Reserve project: Measuring sustainable tourism & improving tourism data management and data collection project in replacement of Statistics Information System project

31. In 2014, following the Executive Council decision CE/DEC/11(XCVIII) with reference to document CE/98/3(II)(d), a project on the development of a statistics information system financed from the Replacement Reserve (RR) was approved in line with DFR VI.21 and for a total of EUR 111,000.

32. This section provides an update of the status of the implementation of that RR project.

33. In view of changing requirements for the development of a statistics information system, the Secretary-General has decided to change the project scope and to implement a new project on measuring sustainable tourism & improving tourism data management and data collection. To this end, the Council's approval is sought to approve the reallocation of the appropriated funds of EUR 111,000 from the RR for this purpose. It is noted no additional funding is requested.

IV. Staff costs

A. Salary scales for staff in the Professional and higher categories

34. The Council is informed that the United Nations General Assembly through resolution A/RES/70/244, approved for implementation, effective 1 January 2016, a new salary scale for staff in the Professional and higher categories. This was notified to UNWTO by the International Civil Service Commission (ICSC).

35. The United Nations has decided to revise upwards by 1.08 per cent the base salary of officials in these categories on a "no-loss, no-gain" basis.

36. Simultaneously with the introduction of the revised base salary scale on 1 January 2016, post adjustment multipliers applicable at all duty stations were reduced by the same percentage so that the overall amount of remuneration (base salary plus post adjustment) remains unchanged, except for minor adjustments due to rounding off.

37. The purpose of this measure is to limit variations in the multiplier which is established for each country depending on the cost of living and the value of the dollar against the local currency and which determines the amount of post adjustment payable and, in so doing, to prevent a surge in expenditure resulting from a possible decline in the value of the dollar against the local currency.

38. By virtue of Article 16 of the "Agreement between the United Nations and the World Tourism Organization" adopted on 23 December 2003, UNWTO agreed to accept the Statute of the International Civil Service Commission and to develop with the United Nations uniform standards of international employment.

V. Actions to be taken by the Executive Council

39. The Executive Council is invited:

(a) To take note of the level of collection of contributions from Members for the financial year 2016 as of 31 March 2016 amounting to EUR 8,391,977, and also of the collection of contributions in arrears, amounting to EUR 650,176;

(b) To approve the adjustments made by the Secretary-General to the staff appropriations of programmes for 2016;

(c) To urge Members that have not yet complied with their financial obligations to take the necessary steps to pay their contributions for 2016 thereby averting delays that could hamper programme execution;

(d) To approve the use of the Special Contingency Reserve (SCR) and the Replacement Reserve (RR) funding for: (i) the lobby reform project (SCR project) in replacement of the printing services project funding and, (ii) the measuring sustainable tourism & improving tourism data management and data collection project (RR project) instead of the Statistics Information System project, at unchanged levels; and

(e) To take note of the new salary scale approved by the United Nations (A/RES/70/244) and applied by the Secretary-General with effect from 1 January 2016 in accordance with Staff Rule 33(1).

Annex I. Appropriations authorized for 2016 by major programmes and programmes

2016 appropriations approved by A/RES/651(XXI)					2016 revised appropriations in accordance to the new structure made by the Secretary-General						
Major programmes / programmes	P	G	Appropriations ¹ (EUR)			Major programmes / programmes	P	G	Appropriations ² (EUR)		
			Staff	Non-staff	Total				Staff	Non-staff	Total
Total		106				Total		106			
	51	55	9,550,000.00	3,942,000.00	13,492,000.00		54	52	9,550,000.00	3,942,000.00	13,492,000.00
A Member Relations	9	13	1,783,000.00	653,000.00	2,436,000.00	A Member Relations	13	9	1,783,000.00	653,000.00	2,436,000.00
A01 Regional Programme, Africa	2	2	348,000.00	143,000.00	491,000.00	A01 Regional Programme, Africa	3	1	348,000.00	143,000.00	491,000.00
A02 Regional Programme, Americas	2	2	348,000.00	143,000.00	491,000.00	A02 Regional Programme, Americas	2	2	348,000.00	143,000.00	491,000.00
A03 Regional Programme, Asia and the Pacific	2	2	348,000.00	143,000.00	491,000.00	A03 Regional Programme, Asia and the Pacific	3	1	348,000.00	143,000.00	491,000.00
A04 Regional Programme, Europe	1	2	228,000.00	83,000.00	311,000.00	A04 Regional Programme, Europe	2	1	228,000.00	83,000.00	311,000.00
A05 Regional Programme, Middle East	1	2	228,000.00	83,000.00	311,000.00	A05 Regional Programme, Middle East	2	1	228,000.00	83,000.00	311,000.00
A06 Affiliate Members (Knowledge Network)	1	3	283,000.00	58,000.00	341,000.00	A06 Affiliate Members (Knowledge Network)	1	3	283,000.00	58,000.00	341,000.00
B Operational	17	15	2,844,000.00	1,171,000.00	4,015,000.00	B Operational	17	15	2,844,000.00	1,171,000.00	4,015,000.00
B01 Sustainable Development of Tourism	3	2	467,000.00	132,000.00	599,000.00	B01 Sustainable Development of Tourism	3	2	467,000.00	132,000.00	599,000.00
B02 Technical Cooperation	2	3	402,000.00	94,000.00	496,000.00	B02 Technical Cooperation	2	3	402,000.00	94,000.00	496,000.00
B03 Statistics and Tourism Satellite Account	2	3	402,000.00	151,000.00	553,000.00	B03 Statistics and Tourism Satellite Account	2	3	402,000.00	151,000.00	553,000.00
B04 Tourism Market Trends	3	1	412,000.00	151,000.00	563,000.00	B04 Tourism Market Trends	3	1	412,000.00	151,000.00	563,000.00
B05 Destination Management and Quality	2	2	347,000.00	52,000.00	399,000.00	B05 Destination Management and Quality	2	2	347,000.00	52,000.00	399,000.00
B06 Ethics and Social Responsibility	1	1	174,000.00	52,000.00	226,000.00	B06 Ethics and Social Responsibility	1	1	174,000.00	52,000.00	226,000.00
B07 Themis - Education and Training	0	0	0.00	146,000.00	146,000.00	B07 Themis - Education and Training	0	0	0.00	146,000.00	146,000.00
B08 Institutional Relations and Resource Mobilization	2	1	292,000.00	150,000.00	442,000.00	B08 Institutional Relations and Resource Mobilization	2	1	292,000.00	150,000.00	442,000.00
B09 Fairs and Special Field Projects	1	2	229,000.00	137,000.00	366,000.00	B09 Fairs and Special Field Projects	1	2	229,000.00	137,000.00	366,000.00
B10 UNWTO Liaison Offices	1	0	119,000.00	106,000.00	225,000.00	B10 UNWTO Liaison Offices	1	0	119,000.00	106,000.00	225,000.00
C Support - Direct to Members	16	13	3,085,000.00	497,000.00	3,582,000.00	C Support - Direct to Members	16	13	3,085,000.00	497,000.00	3,582,000.00
C01 Conferences Services	5	2	705,000.00	148,000.00	853,000.00	C01 Conferences Services	5	2	705,000.00	148,000.00	853,000.00
C02 Management	9	8	1,978,000.00	247,000.00	2,225,000.00	C02 Management	9	8	1,978,000.00	247,000.00	2,225,000.00
C03 Communications and Publications	2	3	402,000.00	102,000.00	504,000.00	C03 Communications and Publications	2	3	402,000.00	102,000.00	504,000.00
D Support - Indirect to Members	9	14	1,838,000.00	1,621,000.00	3,459,000.00	D Support - Indirect to Members	8	15	1,838,000.00	1,621,000.00	3,459,000.00
D01 Budget and Finance	2	2	348,000.00	166,000.00	514,000.00	D01 Budget and Finance	2	2	348,000.00	166,000.00	514,000.00
D02 Human Resources	2	2	348,000.00	105,000.00	453,000.00	D02 Human Resources	3	2	467,000.00	182,000.00	649,000.00
D03 Legal and Contracts	1	0	119,000.00	77,000.00	196,000.00	D03 Information and Communication Technology	2	3	402,000.00	353,000.00	755,000.00
D04 Information and Communication Technology	2	3	402,000.00	353,000.00	755,000.00	D04 General Services	1	8	621,000.00	620,000.00	1,241,000.00
D05 General Services	2	7	621,000.00	620,000.00	1,241,000.00	D05 Provisions	0	0	0.00	300,000.00	300,000.00
D06 Provisions	0	0	0.00	300,000.00	300,000.00						

Remarks:

¹ In accordance to Programmes structure and appropriations approved originally by A/RES/651(XXI) of document A/21/8(I)(b)² In accordance to Programmes structure and appropriations approved originally by A/RES/651(XXI) of document A/21/8(I)(b) and the Secretary-General proposal of structure modification as presented in this document.

Annex II. Comparison of budgetary allocations, plan of expenditure and allotments by major programmes and programmes - Regular Budget at 31 March 2016

Comparison of budgetary allocations, plan of expenditure and allotments by major programmes and programmes - Regular Budget at 31 March 2016
Euros

	Approved income / Original budget ¹	Plan of income and expenditure	Allotments
Budgetary expenditure	13,492,000.00	12,847,000.00	12,847,000.00
Staff	9,550,000.00	9,321,479.16	9,321,479.16
Non-staff	3,942,000.00	3,525,520.84	3,525,520.84
A Member Relations	653,000.00	603,603.00	603,603.00
A01 Regional Programme, Africa	143,000.00	108,000.00	108,000.00
A02 Regional Programme, Americas	143,000.00	108,000.00	108,000.00
A03 Regional Programme, Asia and the Pacific	143,000.00	108,000.00	108,000.00
A04 Regional Programme, Europe	83,000.00	198,603.00	198,603.00
A05 Regional Programme, Middle East	83,000.00	72,000.00	72,000.00
A06 Affiliate Members (Knowledge Network)	58,000.00	9,000.00	9,000.00
B Operational	1,171,000.00	986,583.20	986,583.20
B01 Sustainable Development of Tourism	132,000.00	108,000.00	108,000.00
B02 Technical Cooperation	94,000.00	54,000.00	54,000.00
B03 Statistics and Tourism Satellite Account	151,000.00	108,000.00	108,000.00
B04 Tourism Market Trends	151,000.00	108,000.00	108,000.00
B05 Destination Management and Quality	52,000.00	76,583.20	76,583.20
B06 Ethics and Social Responsibility	52,000.00	72,000.00	72,000.00
B07 Themis - Education and Training	146,000.00	110,000.00	110,000.00
B08 Institutional Relations and Resource Mobiliz:	150,000.00	143,000.00	143,000.00
B09 Fairs and Special Field Projects	137,000.00	99,000.00	99,000.00
B10 UNWTO Liaison Offices	106,000.00	108,000.00	108,000.00
C Support - Direct to Members	497,000.00	537,819.60	537,819.60
C01 Conferences Services	148,000.00	148,858.80	148,858.80
C02 Management	247,000.00	252,000.00	252,000.00
C03 Communications and Publications	102,000.00	136,960.80	136,960.80
D Support - Indirect to Members	1,621,000.00	1,397,515.04	1,397,515.04
D01 Budget and Finance	166,000.00	120,000.00	120,000.00
D02 Human Resources	182,000.00	175,000.00	175,000.00
D03 Information and Communication Technology	353,000.00	275,000.00	275,000.00
D04 General Services	620,000.00	557,515.04	557,515.04
D05 Provisions	300,000.00	270,000.00	270,000.00

Remarks:

¹ In accordance to Programmes structure and appropriations approved originally by A/RES/651(XXI) of document A/21/8(l)(b) and the Secretary-General proposal of structure modification as presented in this document.

Annex III. Assessed contributions at 31 March 2016

A. Statement of contributions due by Members at 31 March 2016

BUDGETARY CONTRIBUTIONS / CONTRIBUTIONS BUDGÉTAIRES / CONTRIBUCIONES PRESUPUESTARIAS				
FULL MEMBERS MEMBRES EFFECTIFS MIEMBROS EFECTIVOS	ARREAR CONTRIBUTIONS ARRIÉRÉS DE CONTRIBUTIONS CONTRIBUCIONES ATRASADAS		CONTRIBUTIONS DUE CONTRIBUTIONS DUES CONTRIBUCIONES ADEUDADAS	TOTAL
	YEARS/ANNÉES AÑOS	EUR	2016 EUR	EUR
AFGHANISTAN-AFGANISTAN	81-87,89-08,10,12,14	703,988.77	0.00	703,988.77
ALBANIA-ALBANIE	-	0.00	0.00	0.00
ALGERIA-ALGÉRIE-ARGELIA	-	0.00	0.00	0.00
ANDORRA - ANDORRE	-	0.00	48,201.00	48,201.00
ANGOLA	-	0.00	37,775.00	37,775.00
ARGENTINA-ARGENTINE	-	0.00	0.00	0.00
ARMENIA-ARMÉNIE	-	0.00	0.00	0.00
AUSTRALIA - AUSTRALIE	-	0.00	0.00	0.00
AUSTRIA-AUTRICHE	-	0.00	0.00	0.00
AZERBAIJAN-AZÉRBAYDZHAN-AZERBAÏJAN	-	0.00	37,775.00	37,775.00
BAHAMAS	-	0.00	0.00	0.00
BANGLADESH (5)	-	0.00	0.00	0.00
BAHRAIN-BAHREIN-BAHREÏN	78-84,02,10,15	389,175.05	61,769.00	450,944.05
BARBADOS-BARBADE	-	0.00	0.00	0.00
BELARUS-BÉLARUS-BELARÚS	-	0.00	0.00	0.00
BENIN - BÉNIN	12,14,15	77,672.00	26,779.00	104,451.00
BHUTAN-BHOUTAN-BHUTÁN	-	0.00	0.00	0.00
BOLIVIA-BOLIVIE	81-87, 89-98	422,180.57	31,480.00	453,660.57
BOSNIA AND HERZEGOVINA BOSNIE-HERZÉGOVINE BOSNIA Y HERZEGOVINA	-	0.00	0.00	0.00
BOTSWANA (2)	-	0.00	53,558.00	53,558.00
BRAZIL-BRÉSIL-BRASIL	15	66,238.82	239,244.00	305,482.82
BRUNEI DARUSSALAM / BRUNÉI DARUSSALAM	-	0.00	53,558.00	53,558.00
BULGARIA-BULGARIE	-	0.00	0.00	0.00
BURKINA FASO	12	24,843.00	26,779.00	51,622.00
BURUNDI	77-07,11-15	733,144.78	26,779.00	759,923.78
CAMBODIA-CAMBODGE- CAMBOYA	81-92	300,250.53	32,134.00	332,384.53
CAMEROON CAMEROUN CAMERUN	-	0.00	0.00	0.00
CAPE VERDE - CAP-VERT - CABO VERDE	-	0.00	21,422.00	21,422.00
CENTRAL AFRICAN REPUBLIC RÉPUBLIQUE CENTRAFRICAINE REPUBLICA CENTROAFRICANA	06-15	230,617.00	26,779.00	257,396.00
CHAD-TCHAD	12-15	103,005.56	26,779.00	129,784.56
CHILE-CHILI	-	0.00	107,114.00	107,114.00
CHINA-CHINE	-	0.00	0.00	0.00
COLOMBIA-COLOMBIE (3)	-	0.00	29,341.63	29,341.63
CONGO	-	0.00	442.38	442.38
COSTA RICA	-	0.00	0.00	0.00
CÔTE D'IVOIRE	15	4,128.87	26,779.00	30,907.87
CROATIA-CROATIE-CROACIA	-	0.00	0.00	0.00
CUBA	-	0.00	0.00	0.00
CYPRUS-CHYPRE-CHIPRE	-	0.00	0.00	0.00

FULL MEMBERS MEMBRES EFFECTIFS MIEMBROS EFECTIVOS	ARREAR CONTRIBUTIONS ARRIÉRÉS DE CONTRIBUTIONS CONTRIBUCIONES ATRASADAS		CONTRIBUTIONS DUE CONTRIBUTIONS DUES CONTRIBUCIONES ADEUDADAS	TOTAL
	YEARS/ANNÉES AÑOS	EUR	2016 EUR	EUR
CZECH REPUBLIC RÉPUBLIQUE TCHÈQUE REPUBLICA CHECA	-	0.00	0.00	0.00
DEM. PEOPLE'S REP. OF KOREA RÉP. POP. DÉM. DE CORÉE REP. POP. DEM. DE COREA	14-15	32,496.86	26,779.00	59,275.86
DEM. REPUBLIC OF THE CONGO RÉPUBLIQUE DÉM. DU CONGO REPUBLICA DEM. DEL CONGO	98-00,02-06,08	259,396.26	26,779.00	286,175.26
DJIBOUTI	03-15	282,852.00	24,101.00	306,953.00
DOMINICAN REP.-RÉP. DOMINICAINE REPUBLICA DOMINICANA	-	0.00	64,268.00	64,268.00
ECUADOR-ÉQUATEUR	-	0.00	1,568.84	1,568.84
EGYPT-ÉGYPTÉ-EGIPTO (5)	-	0.00	0.00	0.00
EL SALVADOR	96	8,591.42	48,201.00	56,792.42
ERITREA, ÉRYTHRÉE	15	26,779.00	26,779.00	53,558.00
ETHIOPIA-ÉTHIOPIE-ETIOPIA	-	0.00	26,779.00	26,779.00
FUJ-FIDJI	-	0.00	0.00	0.00
FRANCE-FRANCIA	-	0.00	0.00	0.00
GABON (4)	14-15	105,657.00	53,558.00	159,215.00
GAMBIA-GAMBIE (5)	95-05,08-10,13,14	303,126.15	26,779.00	329,905.15
GEORGIA-GÉORGIE	-	0.00	0.00	0.00
GERMANY-ALLEMAGNE-ALEMANIA	-	0.00	0.00	0.00
GHANA	15	32,134.00	32,134.00	64,268.00
GREECE-GRÈCE-GRECIA	-	0.00	203,518.00	203,518.00
GUATEMALA	-	0.00	48,201.00	48,201.00
GUINEA-GUINÉE	96,98-00,07,14-15	206,000.75	26,779.00	232,779.75
GUINEA-BISSAU-GUINÉE-BISSAU	92-96,99-15	476,805.55	26,779.00	503,584.55
EQUATORIAL GUINEA GUINÉE ÉQUATORIALE GUINEA ECUATORIAL	13-15	81,218.00	31,308.00	112,526.00
HAITI - HAÏTI	-	0.00	0.00	0.00
HONDURAS	15	137.91	0.00	137.91
HUNGARY-HONGRIE-HUNGRIA	-	0.00	0.00	0.00
INDIA-INDE	-	0.00	0.00	0.00
INDONESIA-INDONÉSIE (2)	-	0.00	125,917.00	125,917.00
IRAN, ISLAMIC REP. OF (1) IRAN, RÉPUBLIQUE ISLAMIQUE D' IRAN, REPUBLICA ISLAMICA DE	15	41,546.00	75,550.00	117,096.00
IRAQ	86-87, 91-06,12,14	1,885,301.93	37,775.00	1,923,076.93
ISRAEL-ISRAËL	-	0.00	0.00	0.00
ITALY-ITALIE-ITALIA	-	0.00	0.00	0.00
JAMAICA-JAMAÏQUE	-	0.00	0.00	0.00
JAPAN-JAPON (2)	-	0.00	342,766.00	342,766.00
JORDAN-JORDANIE-JORDANIA	-	0.00	0.00	0.00
KAZAKHSTAN-KAZAJSTÁN	-	0.00	64,268.00	64,268.00
KENYA	-	0.00	29,419.42	29,419.42
KYRGYZSTAN-KIRGHIZISTÁN KIRGUISTAN	95-10,12-15	472,631.89	26,779.00	499,410.89
KUWAIT-KOUEÏT	98	34,309.21	160,671.00	194,980.21
LAO PEOPLE'S DEM. REP. RÉPUBLIQUE POP. DÉM. LAO REP. DEM. POP. LAO	90-95,04	151,842.00	0.00	151,842.00
LEBANON-LIBAN-LIBANO	-	0.00	104,841.00	104,841.00
LESOTHO (2)	14	15,907.97	0.00	15,907.97
LIBERIA-LIBÉRIA	12-15	103,012.00	26,779.00	129,791.00

FULL MEMBERS MEMBRES EFFECTIFS MIEMBROS EFECTIVOS	ARREAR CONTRIBUTIONS ARRIÉRÉS DE CONTRIBUTIONS CONTRIBUCIONES ATRASADAS		CONTRIBUTIONS DUE CONTRIBUTIONS DUES CONTRIBUCIONES ADEUDADAS	TOTAL
	YEARS/ANNÉES AÑOS	EUR	2016 EUR	EUR
LIBYA - LIBYE - LIBIA	15	98,786.00	64,268.00	163,054.00
LITHUANIA-LITUANIE-LITUANIA	-	0.00	0.00	0.00
MACEDONIA, FORMER YUGOSLAVE REP. MACÉDOINE, EX-RÉP. YUGOSLAVE DE MACEDONIA, EX REP. YUGOSLAVA DE	-	0.00	0.00	0.00
MADAGASCAR	14	48,708.57	26,779.00	75,487.57
MALAYSIA-MALAISIE-MALASIA	-	0.00	0.00	0.00
MALAWI (4)	11-15	125,786.99	26,779.00	152,565.99
MALDIVES-MALDIVAS	-	0.00	0.00	0.00
MALI	15	139.28	2,202.76	2,342.04
MALTA-MALTE	-	0.00	0.00	0.00
MAURITANIA-MAURITANIE	78-05,15	656,405.16	26,779.00	683,184.16
MAURITIUS-MAURICE-MAURICIO(5)	-	0.00	0.00	0.00
MEXICO-MEXIQUE	-	0.00	0.00	0.00
MONACO-MÓNACO	-	0.00	0.00	0.00
MONGOLIA-MONGOLIE	-	0.00	31,480.00	31,480.00
MONTENEGRO / MONTÉNÉGRO	-	0.00	32,134.00	32,134.00
MOROCCO-MAROC-MARRUECOS	-	0.00	708.45	708.45
MOZAMBIQUE	-	0.00	0.00	0.00
MYANMAR	-	0.00	26,779.00	26,779.00
NAMIBIA-NAMIBIE	08	44,358.00	0.00	44,358.00
NEPAL - NÉPAL	-	0.00	24,782.72	24,782.72
NETHERLANDS - PAYS-BAS - PAISES BAJOS	-	0.00	0.00	0.00
NICARAGUA	00-02,08,09	85,515.04	0.00	85,515.04
NIGER	83-87, 90-07,10-11,14-15	626,574.81	26,779.00	653,353.81
NIGERIA - NIGÉRIA	15	2,524.74	37,775.00	40,299.74
OMAN - OMÁN	-	0.00	0.00	0.00
PAKISTAN (5)	10,12,15	39,398.89	37,775.00	77,173.89
PANAMA	-	0.00	0.00	0.00
PAPUA NEW GUINEA PAPOUASIE-NOUVELLE-GUINÉE PAPUA NUEVA GUINEA	08-15	196,617.00	26,779.00	223,396.00
PARAGUAY	-	0.00	0.00	0.00
PÉRU-PEROU	15	1,667.77	64,268.00	65,935.77
PHILIPPINES-FILIPINAS	15	2,093.73	2,323.11	4,416.84
POLAND-POLOGNE-POLONIA	-	0.00	101,759.00	101,759.00
PORTUGAL	-	0.00	0.00	0.00
QUATAR - QATAR	-	0.00	0.00	0.00
REPUBLIC OF KOREA RÉPUBLIQUE DE CORÉE REPUBLICA DE COREA	-	0.00	0.00	0.00
REPUBLIC OF MOLDOVA RÉPUBLIQUE DE MOLDOVA REPUBLICA DE MOLDOVA	-	0.00	26,779.00	26,779.00
ROMANIA-ROUMANIE-RUMANIA	-	0.00	53,622.25	53,622.25
RUSSIAN FEDERATION FEDERATION DE RUSSIE FEDERACION DE RUSIA	-	0.00	35,744.00	35,744.00
RWANDA	12-15	29,302.04	26,779.00	56,081.04
SAMOA	-	0.00	0.00	0.00
SAN MARINO - SAINT-MARIN	-	0.00	0.00	0.00
SAO TOME-AND-PRINCIPE SAO TOMÉ-ET-PRINCIPE SANTO TOME Y PRINCIPE	86-14	597,813.65	16,067.00	613,880.65
SAUDI ARABIA-ARABIE SAOUDITE ARABIA SAUDITA	03	101,628.00	0.00	101,628.00

FULL MEMBERS MEMBRES EFFECTIFS MIEMBROS EFECTIVOS	ARREAR CONTRIBUTIONS ARRIÉRÉS DE CONTRIBUTIONS CONTRIBUCIONES ATRASADAS		CONTRIBUTIONS DUE CONTRIBUTIONS DUES CONTRIBUCIONES ADEUDADAS	TOTAL
	YEARS/ANNÉES AÑOS	EUR	2016 EUR	EUR
SÉNÉGAL-SENEGAL	15	29,284.00	31,480.00	60,764.00
SERBIA / SERBIE	-	0.00	0.00	0.00
SEYCHELLES	-	0.00	0.00	0.00
SIERRA LEONE - SIERRA LEONA	80-00,03-15	771,369.12	26,779.00	798,148.12
SLOVAKIA - SLOVAQUIE -ESLOVAQUIA	-	0.00	0.00	0.00
SLOVENIA-SLOVÉNIE-ESLOVENIA	-	0.00	0.00	0.00
SOUTH AFRICA - AFRIQUE DU SUD- SUDAFRICA (2)	-	0.00	160,671.00	160,671.00
SPAIN-ESPAGNE-ESPAÑA	-	0.00	0.00	0.00
SRI LANKA	-	0.00	0.00	0.00
SUDAN-SOUDAN	86,89-03,06-08,13,14	479,189.92	0.00	479,189.92
SWAZILAND - SWAZILANDIA	-	0.00	0.00	0.00
SWITZERLAND-SUISSE-SUIZA	-	0.00	0.00	0.00
SYRIAN ARAB REPUBLIC RÉPUBLIQUE ARABE SYRIENNE REPUBLICA ARABE SIRIA	12-15	247,224.00	64,268.00	311,492.00
TAJIKISTAN / TAYIKISTÁN /TADJIKISTAN	13	450.00	26,779.00	27,229.00
THAILAND-THAÏLANDE-TAILANDIA	-	0.00	0.00	0.00
TIMOR-LESTE	15	659.76	26,779.00	27,438.76
TOGO	03-06	56,131.53	26,779.00	82,910.53
TRINIDAD AND TOBAGO TRINIDAD-ET-TOBAGO TRINIDAD Y TOBAGO	-	0.00	0.00	0.00
TUNISIA-TUNISIE-TUNEZ	-	0.00	0.00	0.00
TURKEY-TURQUIE-TURQUIA (1)	-	0.00	0.00	0.00
TURKMENISTAN - TUKMÉNISTAN	95-98,00-12	504,066.40	37,775.00	541,841.40
UCRANIA - UKRAINE	-	0.00	72,838.00	72,838.00
UGANDA-OUGANDA (5)	96-00,02-04,10-15	237,877.05	31,480.00	269,357.05
UNITED ARAB EMIRATES EMIRATS ARABES UNIS EMIRATOS ARABES UNIDOS	81-87	518,247.76	203,518.00	721,765.76
UNITED REP. OF TANZANIA (5) RÉPUBLIQUE-UNIE DE TANZANIE REPUBLICA UNIDA DE TANZANIA	13-15	90,670.31	32,134.00	122,804.31
URUGUAY	02-03,11	125,577.22	62,960.00	188,537.22
UZBEKISTAN-OUZBÉKISTAN	-	0.00	0.00	0.00
VANUATU	10-15	122,154.00	21,422.00	143,576.00
VENEZUELA	13-15	107,708.84	85,624.00	193,332.84
VIET NAM	-	0.00	43,685.00	43,685.00
YEMEN - YÉMEN	79-89,95,14-15	290,128.45	31,480.00	321,608.45
ZAMBIA-ZAMBIE	14	26,040.90	26,779.00	52,819.90
ZIMBABWE	-	26,076.73	26,779.00	52,855.73
Total Full Members Total Membres Effectifs Total Miembros Efectivos		13,865,166.51	4,362,714.56	18,227,881.07

ASSOCIATE MEMBERS MEMBRES ASSOCIÉS MIEMBROS ASOCIADOS	ARREAR CONTRIBUTIONS ARRIÉRÉS DE CONTRIBUTIONS CONTRIBUCIONES ATRASADAS		CONTRIBUTIONS DUE CONTRIBUTIONS DUES CONTRIBUCIONES ADEUDADAS	TOTAL
	YEARS / ANNÉES AÑOS	EUR	2016 EUR	EUR
ARUBA	-	0.00	0.00	0.00
MACAO	-	0.00	0.00	0.00
MADEIRA, MADERE	-	0.00	0.00	0.00
FLANDERS - FLANDRE - FLANDES	-	0.00	0.00	0.00
HONG KONG, CHINA	-	0.00	0.00	0.00
PUERTO RICO, PORTO RICO	-	0.00	0.00	0.00
Total Associate Members				
Total Membres associés				
Total Miembros Asociados		0.00	0.00	0.00

AFFILIATE MEMBERS MEMBRES AFFILIÉS MIEMBROS AFILIADOS	ARREAR CONTRIBUTIONS ARRIÉRÉS DE CONTRIBUTIONS CONTRIBUCIONES ATRASADAS		CONTRIBUTIONS DUE CONTRIBUTIONS DUES CONTRIBUCIONES ADEUDADAS	TOTAL
	YEARS / ANNÉES AÑOS	EUR	2016 EUR	EUR
Total Affiliate Members				
Total Membres affiliés	01-15	836,635.24	578,065.89	1,414,701.13
Total Miembros Afiliados				

FORMER MEMBERS ANCIENS MEMBRES EX-MIEMBROS	ARREAR CONTRIBUTIONS ARRIÉRÉS DE CONTRIBUTIONS CONTRIBUCIONES ATRASADAS		CONTRIBUTIONS DUE CONTRIBUTIONS DUES CONTRIBUCIONES ADEUDADAS	TOTAL
	YEARS / ANNÉES AÑOS	EUR	2016 EUR	EUR
Total Former Full Members				
Total Anciens Membres effectifs	79-99	1,095,836.54	0.00	1,095,836.54
Total Ex-Miembros Efectivos				
Total Form Associate Members				
Total Anciens Membres associés	86	1,947.90	0.00	1,947.90
Total Ex-Miembros Asociados				
Total Form. Affiliate Members				
Total Anciens Membres affiliés	12-15	128,000.00	1,600.00	129,600.00
Total Ex-Miembros Afiliados				

BUDGETARY CONTRIBUTIONS DUE CONTRIBUTIONS BUDGÉTAIRES DUES CONTRIBUCIONES PRESUP. ADEUDADAS	15,927,586.19	4,942,380.45	20,869,966.64
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FINANCIAL YEAR STARTS / EXERCICE FINANCIER COMMENCE / EJERCICIO FINANCIERO COMIENZA:

(1)	MARCH	MARS	MARZO
(2)	APRIL	AVRIL	ABRIL
(3)	MAY	MAI	MAYO
(4)	JUNE	JUIN	JUNIO
(5)	JULY	JUILLET	JULIO

B. Arrear contributions received from Members at 31 March 2016**Arrear contributions received from Members**

for the period ended 31 March 2016

Euros

Members	Contribution year	Amount received
Total All Members		650,176.30
Total Full Members		624,776.30
Ecuador	14	831.09
Iran, Islamic Republic of	14-15	94,109.00
Iraq	85-86, 15	69,134.41
Lebanon	14-15	188,249.00
Madagascar	12-13, 15	42,066.37
Mali	13-14	51,390.00
Mauritania	77-78, 13-14	55,686.94
Mongolia	15	29,284.00
Nepal	13-15	52,291.01
Nicaragua	00	17,103.00
Sudan	84-86	18,898.00
Tunisia	13-14	5,733.48
Total Affiliate Members		25,400.00

Annex IV. Voluntary contributions received for the period ended 31 March 2016
**Voluntary contributions received
for the period ended 31 March 2016**
Euros

Donor	Project	Total amount received		
		Currency	Amount	EUR
Total				1,239,132.88
Asia-Pacific Tourism Exchange Center (APTEC)	Co-Edition Agreement Sustainable Cruise Tourism	EUR		1,710.00
China	Formulation of a the Shandong Tourism Master Plan	EUR		482,516.50
United Nations Environment Programme (UNEP)	Guidelines For Integrating SCP into tourism Master	USD	17,121.00	15,665.70
Ethiopia	Implementation of a Hotel Classification and Grading System	USD	73,862.10	67,583.82
Fundación EuropaMundo	Improving Community Based Ecotourism in Thala Barivat, Camboya	EUR		20,000.00
World Tourism Cities Federation	Joint Research on City Tourism Performance	EUR		120,000.00
Regional Tourism Organization of Southern Africa (RETOSA)	National Statistical Capacity Building Programme	USD	7,000.00	6,174.00
Korea Tourism Organization	Sustainable Tourism- Eliminating Poverty	USD	495,185.87	455,982.86
Amadeus It Group	UNWTO Awards for Excellence and Innovation in Tourism	EUR		7,500.00
Etihad Airways	UNWTO Awards for Excellence and Innovation in Tourism	EUR		7,500.00
Macao, China	UNWTO Awards for Excellence and Innovation in Tourism	EUR		30,000.00
Mapfre	UNWTO Awards for Excellence and Innovation in Tourism	EUR		7,500.00
Paraguay	UNWTO Awards for Excellence and Innovation in Tourism	EUR		2,000.00
Port Aventura Entertainment, S.A.U	UNWTO Awards for Excellence and Innovation in Tourism	EUR		15,000.00

Notes: contributions received in currency other than EUR are converted to EUR using UN Operational Exchange Rate (UNORE) at the date of reception of fund.

Annex V. In-kind donations received for the period ended 31 March 2016

In-kind donations received for the period ended 31 March 2016				
Euros				
Donor	Project	Total in-kind contributions received		
		Currency	Amount	EUR
Total				156,207.09
Travel				87,575.10
Egypt	Review and Implementation of the New Hotel Classification System	EUR		895.41
Korea Tourism Organization	Asia Activity Fund / Promotion in the Least Developed Countries in Asia	EUR		1,671.78
Shandong Provincial Tourism Administration	World Tourism Day	EUR		453.84
Toyo University	Regional Support Office of Asia Pacific - NARA	JPY	30,080.00	234.67
Uganda	Sustainable Tourism- Eliminating Poverty	EUR		69.54
Various donors	Programme of Work Services - Regular Budget activities	EUR		84,249.86
Use of conference facilities				68,631.99
Andorra	9no Congreso Mundial de Turismo de Nieve y de Montaña	EUR		2,300.00
CEREM, S.A.	UNWTO Awards for Excellence and Innovation in Tourism	EUR		14,520.00
Federal Agency for Tourism, Russia	UNWTO Seminars on Modern Trends of Branding in Tourism	EUR		29,000.00
Feria Internacional de Turismo	Foro de Inversiones y Negocios Turísticos para Africa - Investour	EUR		5,000.00
Georgia	5th Meeting of The Technical Advisory Board and 16th Meeting of Committee	EUR		7,000.00
Japan	Conference on Heritage Tourism	JPY	1,200,000.00	9,361.99
Red Española del Pacto Mundial de Naciones Unidas	Proyecto de Sensibilización	EUR		1,450.00