

GUIDELINES FOR THE CONSIDERATION OF DISPUTES

Adopted by the World Committee on Tourism Ethics in May 2005 [WCTE/DEC/3(III)] and endorsed by UNWTO General Assembly resolution A/RES/506(XVI) of December 2005.

1. The World Committee on Tourism Ethics was established by the General Assembly of WTO with the mandate to promote the acceptance and implementation of the Code by the different stakeholders in tourism development.
2. Paragraph 1 of the Procedures for consultation and conciliation for the settlement of disputes stipulates that in the event of a dispute, two or more stakeholders may jointly submit their dispute to the Committee.
3. Disputes not jointly submitted by all the Parties involved shall not be considered by the Committee. However, matters concerning the general application of ethical principles in tourism may be submitted unilaterally to the Committee and may include references to specific disputes insofar as they illustrate the principles in question, and provided that the submitter of the matter is not involved in the disputes cited.
4. The Committee may provide, on its own initiative, a clarification regarding ethical principles included in the Code.