



**DECISIONS TAKEN BY THE UNWTO COMMISSION FOR EAST ASIA AND PACIFIC AND THE
UNWTO COMMISSION FOR SOUTH ASIA
AT THEIR TWENTY-FIFTH JOINT MEETING**

Hyderabad, India, 13 April 2013

CONTENTS

	<u>Page</u>
1. Agenda	2
2. Decisions taken by the Joint Commission.....	3
3. List of participants	Annex

UNWTO COMMISSION FOR EAST ASIA & THE PACIFIC
UNWTO COMMISSION FOR SOUTH ASIA
Twenty-fifth Joint Meeting
Hyderabad, India
13 April 2013

AGENDA

1. Adoption of the agenda
2. Communication of the Chairman (**India**) of the joint meeting
3. Communication of the Co-Chairman (**Malaysia**) of the joint meeting
4. Preliminary Remarks of the Secretary-General
5. Progress report on the implementation of Programme of Work for 2012-2013
(Background document on general programme of work for 2012-2013)
 - 5.1. Regional Activities
 - 5.2. Activities of the UNWTO Regional Support Office for Asia and the Pacific
 - 5.3. New Publications and E-library
 - 5.4. Progress report on the Global Code of Ethics for Tourism and World Committee on Tourism Ethics (WCETE)
 - 5.5. Progress report on the draft UNWTO convention on the protection of tourists and tourism services
6. Tourism Performance in the region
 - 6.1. Presentation on market trends for 2012 and prospects for 2013
 - 6.2. Country and industry interventions
7. Report about the survey on priority areas of the Programme of Work for 2014-2015
8. Preparations for the 20th session of the UNWTO General Assembly
 - 8.1. Brief presentation on the 20th session of the General Assembly
 - 8.2. Cambodia's Candidacy for the 21st session of UNWTO General Assembly
9. Affiliate members' intervention
 - 9.1. Brief interventions of the Regional Vice-Presidents of Affiliate Members
 - 9.2. Exchange of UNWTO-IFT (Institute for Tourism Studies) MOU
10. Other matters
 - 10.1 Brief intervention on EATOF (East Asian Interregional Tourism Forum)
11. Place and date of the twenty-sixth joint meeting of the two commissions

PREAMBLE

1. The twenty-fifth joint meeting of the UNWTO Commission for East Asia and the Pacific and the UNWTO Commission for South Asia was held in Hyderabad, India on 13 April 2013. It was held in conjunction with the *UNWTO Conference on Sustainable Tourism Development*.

2. The meeting was chaired by **India** and co-chaired by **Malaysia**. There were **eighty-seven** participants representing Bangladesh, Bhutan, Brunei Darussalam, Cambodia, China, Fiji, India, Indonesia, Japan, Laos, Macao (China), Malaysia, Maldives, Philippines, Republic of Korea, Sri Lanka, Thailand, Timor Leste and Vietnam. Affiliate members from India, Japan, Macao (China), Malaysia, the Republic of Korea and Thailand were also represented. In addition to these participants, other member States (i.e. Zimbabwe), non-member States (i.e. Singapore) as well as International and Regional Organizations also attended the event. The CEO of PATA joined the meeting upon a special invitation of the Secretary-General. A list of participants with the names and contact details of all attendees is attached.

DECISIONS

CAP/CSA/DEC/1 (XXV)

ADOPTION OF THE AGENDA

Agenda item 1 (document CAP/CSA/25/Prov.Ag.)

The two commissions,

Adopt the provisional agenda of their 25th joint meeting as contained in the document CAP/CSA/25/Prov. Agenda submitted by the Secretary-General. The final agenda of the meeting is located on page 2.

CAP/CSA/DEC/2 (XXV)

COMMUNICATION OF THE CHAIRMAN

Agenda item 2 (document CAP/CSA/25/2)

The Commissions,

Having heard the Chairman's communication,

1. Thank him for his warm words of welcome extended to the members of the two commissions, members from other regions, non-members, Affiliate members and others present at the meeting;
 2. Appreciate his very comprehensive account of the current tourism scenario in the Asia-Pacific region; and
 3. Join him in emphasising that Asia and the Pacific region has been witnessing the highest growth rate compared to other regions and is currently leading the growth in global tourism.
-

CAP/CSA/DEC/3 (XXV)

COMMUNICATION OF THE CO-CHAIRPERSON

Agenda item 3 (document CAP/CSA/24/3)

The Commissions,

Having heard the communication of the Co-Chairman,

1. Thank him for his communication;
 2. Join him to commend UNWTO for upstaging sustainable tourism development as a priority area and setting the Global Sustainable Tourism Criteria as the guiding principles;
 3. Support his suggestion that measures should be taken to improve accessibility with a view to increasing inbound and outbound tourist flows and to boost domestic tourism.
-

CAP/CSA/DEC/4 (XXV)

PRELIMINARY REMARKS BY THE SECRETARY-GENERAL

Agenda item 4 (document CAP/CSA/25/4)

The Commissions,

Having heard the preliminary remarks of the Secretary-General,

1. Welcome the announcement that international tourism made history in 2012 with the number of tourists who travelled around the world crossing the one billionth threshold for the first time to register 1,035 million;
 2. Take note that despite the on-going economic challenges, global tourism growth is expected to keep growing in 2013:
 3. Note with satisfaction that Asia is expected to outperform the world average (+3.8%) and grow by between 5% and 6%;
 4. Welcome his view to broaden the concept of sustainable tourism and emphasise the social aspect as well;
 5. Support his plan to prioritise travel facilitation, intelligent taxation and air connectivity in the Organization's programme of work for the next two years;
 6. Note with satisfaction that in the UNWTO/WTTC Global Leaders for Tourism campaign, out of the 49 countries that have endorsed it, 11 are from Asia-Pacific region (including Brunei, China, India, Indonesia, Malaysia, Myanmar, Mongolia, Philippines, Republic of Korea, Thailand and Vietnam).
-

PROGRESS REPORT ON THE IMPLEMENTATION OF PROGRAMME OF WORK FOR 2012-2013

Agenda item 5 (documents CAP/CSA/25/5.1; CAP/CSA/25/5.2; CAP/CSA/25/5.3; CAP/CSA/25/5.4; CAP/CSA/25/5.5)

The Commissions,

Having considered the documents submitted by the Secretary-General on the various components of this agenda item;

I. With regard to regional activities:

1. Note with satisfaction that according to UNWTO's latest report on visa facilitation, the Asia-Pacific region is the most open region in the world as far as visa policies are concerned;
2. Note that the Secretariat has embarked on a study on APEC economies in collaboration with WTTTC to analyse the global economic impact of visas on tourist flows; and a joint study with PATA on air connectivity;
3. Appreciate the effort made by the Secretariat to complete the two-year regional tourism statistics capacity-building programme organised for the members; and the fact that TSA training programmes will now be more geared towards country-specific needs;
4. Applaud the part played by the Secretariat in Myanmar's re-joining of the UNWTO family and the mission carried out to assess how to ensure that its tourism development is founded on sustainability principles.

II. With regard to activities of the UNWTO Regional Support Office (RSO):

1. Note the relocation of the Office from Osaka to Nara – a very suitable place to promote one of the pillars of the RSO's activities, the Maritime Silk Road;
2. Note that the main purpose of the Maritime Silk Road Project is to add value to the overall Silk Road tourism initiative for joint destination promotion.

III. With regard to new publications and e-library

1. Appreciate that the principles of sustainability are being applied to the production of publications through the reduction of the number of copies with emphasis on the use of the electronic formats of these publications;
2. Note that the e-library (www.e-unwto.org) is the online resource of tourism information which includes all the UNWTO publications since 1970, journals and other documents in electronic format as well as a section dedicated to tourism statistics - the Tourism Factbook.

IV. With regard to progress report on the Global Code of Ethics for Tourism and World Committee on Tourism Ethics:

1. Appreciate the Secretariat's recent efforts to reach out to tourism companies and associations in order to enhance the implementation of the Global Code of Ethics for Tourism and raise awareness about social responsibility towards the industry. This initiative is a follow up to the campaign the Organization initiated in 2011, geared towards the private sector to promote the application of the Code's principles by tourism businesses worldwide;
2. Note with satisfaction that enterprises have started to show their commitment to the Code by signing the *Private Sector Commitment to the Global Code of Ethics for Tourism*. Through this signature, enterprises pledge to adhere to the Code's provisions, disseminate the document among their clients and providers, and report on actions undertaken in this regard to the World Committee on Tourism Ethics;
3. Encourage members to raise awareness of this campaign about the Code among the private sectors in their respective countries;
4. Note the initiation of the process for the nomination and selection of the new Members of the World Committee on Tourism Ethics (WCTE) for the period 2013 – 2017;
5. Urge the member States and Affiliate members to present candidates for the Committee, for the examination of a Selection Board which will examine the candidatures and submit its recommendations to the twentieth session of the General Assembly (Zambia/Zimbabwe, Victoria Falls, 24-30 August 2013), for approval;
6. Draw members' attention to the deadline for the submission of candidates for the Committee (i.e. **31st May 2013**).

V. With regard to progress report on the draft UNWTO convention on the protection of tourists and tourism services:

1. Thank the Secretariat for the information regarding the results achieved by the UNWTO Working Group;
 2. Welcome the activities of the Working Group and the Secretariat in the field of tourist protection;
 3. Take note of the revised text of the draft international convention;
 4. Take note of the assurance by the Secretary-General that the Convention will be complementary to other instruments that are being elaborated by other regional institutions.
-

TOURISM PERFORMANCE IN THE REGION

Agenda item 6

The Commissions,

Having listened to the views expressed by the Secretary-General and the members about tourism performance, visa facilitation and taxation;

1. Note with interest that China has overtaken the United States and Germany to become the first tourism source market in the world in terms of spending;
2. Welcome the news that by 2030 according to UNWTO's forecast Asia will receive 500 million international tourists corresponding to 30% of global market share;
3. Express concern about the imposition of emission tax and the heavy Air Passenger Duty (APD) by an increasing number of governments which will act as a deterrent on the flow of tourists to Asia;
4. Urge the members to take up the issue of the imposition of stringent visa policies and discriminatory taxation of travel and tourism with their respective governments;
5. Note that an ASEAN task force has been created to look into extending the single visa policy to non-ASEAN members because of the potential it has to increase the number of foreign visitors to the region;
6. Note that a workshop of APEC on visa facilitation will be held in Indonesia in October 2013. It will draw the participation of Ministries of Foreign Affairs and of Aviation;
7. Note Vietnam's request to UNWTO and PATA to help them to convince ministries closely related to tourism about the importance of visa facilitation;
8. Welcome the offer of the Secretariat to use the name of UNWTO and its leverage at the political level to influence governmental policies and decisions about visas positively; the issuance of more visas does not necessarily translate into less security;
9. Welcome the offer of the Secretariat to adapt the matrix prepared in collaboration with Oxford Economics about the negative implications of complex visa processes on employment and tourist flows to individual countries;
10. Note visa and travel facilitation endeavours being made by some countries in the region including Cambodia, China, Japan, Malaysia, Philippines and Thailand;
11. Take note of Fiji's proposal to the Secretariat to consider regional membership of the 14 South Pacific countries as opposed to individual membership, given the smallness of the populations of the majority of them and the financial difficulties they face with respect to membership fees;

12. Note the response of the Secretary-General about a similar request having been made by a group of 28 Caribbean countries; about the inexistence of regional membership in the UN as countries are considered in their individual sovereignty; and about efforts being made to cut down substantially on the membership fees of very small countries.
-

CAP/CSA/DEC/7 (XXV)

**REPORT ABOUT THE SURVEY ON PRIORITY AREAS OF THE PROGRAMME OF WORK FOR
2014-2015**

Agenda item 7 (document CAP/CSA/25/7)

The Commissions,

Having heard the report on the Survey on Member States' Priorities for 2014-2015,

1. Express appreciation for the presentation;
 2. Appreciate the work carried out by the UNWTO Secretariat on this subject;
 3. Welcome the fact that the response rate in the region was 80% as compared to around 60% of all Member States who answered the survey.
-

PREPARATIONS FOR THE 20TH SESSION OF THE UNWTO GENERAL ASSEMBLY

Agenda item 8

CAP/CSA/DEC/8 (XXV)

The Commissions,

Having watched the videos and listened to the presentations made by Zimbabwe and Cambodia,

1. Thank Zimbabwe for its preparations for and the invitation to attend the 20th General Assembly scheduled to be held in Zimbabwe and Zambia from 24-29 August 2013;
2. Support unanimously the candidature of Cambodia as host of the 21st session of the UNWTO General Assembly in 2015

AFFILIATE MEMBERS' INTERVENTION

Agenda item 9

CAP/CSA/DEC/9 (XXV)

The Commissions,

Having listened to the brief intervention of the Regional Vice-Presidents (DiscoveryMICE of Malaysia and KTO of Republic of Korea) of the Affiliate members,

1. Appreciate the Affiliate members for their support and active involvement in the activities of the region;
 2. Thank the Institute for Tourism Studies of Macao for the recent MOU it has signed with UNWTO for collaboration in training of member States' officials.
-

OTHER MATTERS

Agenda item 10

CAP/CSA/DEC/10 (XXV)

The Commissions,

Having listened to the brief intervention of the Secretariat of East Asian Inter-regional Tourism Forum (EATOF),

1. Express appreciation of their interest in the activities of the region and their intention to further collaboration with UNWTO.
-

PLACE AND DATE OF THE TWENTY-SIXTH JOINT MEETING OF THE TWO COMMISSIONS

Agenda item 11

CAP/CSA/DEC/11 (XXV)

The Commissions,

Accept with gratitude Philippines' offer to host the 26th joint meeting of the commissions on its territory in 2014.

Annex

LIST OF PARTICIPANTS

UNWTO COMMISSION FOR EAST ASIA AND THE PACIFIC

MEMBER STATES

1) Brunei Darussalam

H.E. Dato Paduka Haji Sidek Ali

High Commissioner
High Commission of Brunei Darussalam
B-21, August Kranti Marg,
Mayfair Garden
Hauz Khas
New Delhi-110016
INDIA.
Ph: 011 26522431/32/33
Fax: 011 26522434/35

Ms. Mariani HAJI SABTU

Acting Director
Tourism Development Department, Ministry of Industry
and Primary Resources
Tourism Development Department
Ministry of Industry and Primary Resources
Jalan Menteri Besar Berakas BB 3150
Brunei Darussalam
Ph: +673 2382821
Fax: +673 2382807
mariani.sabtu@bruneitourism.travel;
mariani.sabtu@industry.gov.bn

Ms. Sajidah PG HAJI BAHARUDDIN

Tourism Officer
Tourism Development Department
Ministry of Industry and Primary Resources
Jalan Menteri Besar Berakas BB 3150
Brunei Darussalam
Ph: +673 2382811
Fax: +673 2382807
Sajidah.baharuddin@bruneitourism.travel;

2) Cambodia

Mr. Khon THONG

Minister of Tourism
Ministry of Tourism of Cambodia
Lot 3A, Street 169, Veal Vong, 7 Makara,
Phnom Penh
Cambodia
Ph: 855-12 808254/16
Fax: 808254 / 855-23 884 974
thongkhon@gmail.com

Mr. Darariddh OK

Under Secretary of State of Tourism
Ministry of Tourism of Cambodia
Lot 3A, Street 169, Veal Vong, 7 Makara, Phnom
Penh, Cambodia
Ph: 855-12 883378
Fax: 855-23 814 917
nak_asean@yahoo.com

Mr. Chantha TITH

Director General of Tourism
Ministry of Tourism of Cambodia
Lot 3A, Street 169, Veal Vong, 7 Makara,
Phnom Penh
Cambodia
Ph: 855-12 689 707
Fax: 855-16 884 917
chanthatith63@gmail.com

Mr. Samouth NEB

Deputy Director General
Ministry of Tourism of Cambodia
Lot 3A, Street 169, Veal Vong, 7 Makara,
Phnom Penh,
Cambodia
Ph: 016 379 007
Fax: 855 23 884 917
nak_asean@yahoo.com

Mr. Sokhom THOK

Director Ministry of Tourism of Cambodia
Lot 3A, Street 169, Veal Vong, 7 Makara,
Phnom Penh
Cambodia
Ph: 855-16 905 905
Fax: 855-23 884 917
sokhom_thok@yahoo.co.uk

Mr. Nak CHHUN

Deputy Director
Ministry of Tourism of Cambodia
Lot 3A, Street 169, Veal Vong, 7 Makara,
Phnom Penh
Cambodia
Ph: 855-16 379 007
Fax: 855-23 884 917
nak_asean@yahoo.com

Mr. Salin ROS

Assistance to Minister
Ministry of Tourism of Cambodia
Lot 3A, Street 169, Veal Vong, 7 Makara,
Phnom Penh
Cambodia
Ph: 855 12 513394
Fax: 855-884 917
nak_asean@yahoo.com

3) China**Mr. Shumin ZHANG**

Division Director
China National Tourism Administration
No. 9A, Jianguomennei Ave,
Beijing, 100740
China
Ph: 8610-652015010
Fax: 8610-65122851
shmzhang@cnta.gov.cn

Mr. Li Qianguo

Deputy Director
CNT Office
D-78 Marcha Marg
Chanakyapuri
New Dehli 110021
India
Ph: 91-11-41680540
Fax: 91-11-41680541
ggi100740@hotmail.com

Ms. Wenting YANG

Deputy Researcher
China National Tourism Administration
No. 9a, Jianguomennei Ave.
Beijing, 100740,
China
Ph: 8610-65201804
Fax: 8610-65122851
wtyang@cnta.gov.cn

4) Fiji**Ms. Elizabeth Anne POWELL**

Permanent Secretary
Ministry of Public Enterprises and Tourism
Box 2278, Government Buildings,
Suva
Fiji
Ph: 679 - 3315577
Fax: 679-3302060
epowell.fj@gmail.com

Ms. Angeline Aarti REDDY

Principal Tourism Officer
Ministry of Tourism
Box 2278, Government Buildings,
Suva
Fiji
Ph: 679 - 3315577
Fax: 679-3302060
areddy.motfiji@gmail.com

5) Indonesia**Mrs. Ni Wayan GIRI ADNYANI**

Director for International Relations
Ministry of Tourism and Creative Economy
Jl. Medan Merdeka Barat 7,
Jakarta 10110
Indonesia
Ph: +62 21 3838552
Fax: +62 21 3451883
nwandnyani@gmail.com

Mr. Surana SURANA

Deputy Director for Multilateral Cooperation
Ministry of Tourism and Creative Economy
Jl. Medan Merdeka Barat 7,
Jakarta 10110
Indonesia
Ph: 0062 21 3838538
Fax: 0062 21 3451883
suranasu@gmail.com

Mr. Dewa Gede Ngurah BYOMANTARA

Director Bali Tourism Institute
Jl. Darmawangsa, Kampilan
Nusa Dua, Bali
Ph: +62 361 773537
Fax: +62 361 774821
byomantara@stpbali.ac.id

6) Japan

Mr. Hiroyuki UCHIDA

Director
Japan Tourism Agency,
Ministry of Land, Infrastructure, Transport and
Tourism 2-1-3, Kasumigaseki, Chiyoda-ku,
Tokyo, 100-8918,
Japan
Ph: +81-3-5253-8938
Fax: +81-3-5253-1563
uchida-h28t@mlit.go.jp; kida-s25q@mlit.go.jp

Mr. Takanori Muramatsu

Officer
Japan Tourism Agency,
Ministry of Land, Infrastructure, Transport and
Tourism 2-1-3, Kasumigaseki, Chiyoda-ku,
Tokyo, 100-8918,
Japan
Ph: +81-3-5253-8938
Fax: +81-3-5253-1563
muramatsu-t55uj@mlit.go.jp; kida-s25q@mlit.go.jp

7) Lao PDR

Mr. Sounh MANIVONG

Director General
Tourism Development Department
Ministry of Information, Culture and Tourism
Lane Xang Avenue, P.O Box: 3556,
Vientiane
Lao PDR.
Ph: (856-21): 212769 /856 020 55290101
Fax: 856 21 212769
sounhmv@yahoo.com

Mrs. Phonemaly INTHAPHOME

Director, Tourism Planning and Development
Division Ministry of Information, Culture and
Tourism Lane Xang Avenue, P.O Box: 3556
Vientiane
Lao PDR.
Ph: (856-21): 212769 /856 020 2222 6810
Fax: 856 21 212769
tdd.mict@gmail.com; phonemalylily0901@hotmail.com

8) Malaysia

Mr. Hong Peng ONG

Secretary-General
Ministry of Tourism Malaysia -Secretary General Office
Strategic Planning and International Affairs Division
Ministry of Tourism Malaysia
Level 17, No. 2, Tower 1,
Jalan P5/6, Precinct 5,
62200 Putrajaya,
Malaysia
Ph: +603-8891 7117
Fax: +603-8891 7077
hpong@motour.gov.my

Mr. Victor Wee Eng Lye WEE

Chairman, Tourism Malaysia
Chairman Office, Tourism Malaysia,
Level 16, No. 2, Tower 1,
Jalan P5/6, Precinct 5,
62200 Putrajaya,
Malaysia
Ph: +603-8891 8022
Fax: +603-8891 8033
victor@tourism.gov.my

Ms. Christiana THARSIS

Director Ministry of Tourism Malaysia
Strategic Planning and International Affairs Division
Ministry of Tourism Malaysia,
Level 13, No. 2, Tower 1,
Jalan P5/6, Precinct 5, 6
2200 Putrajaya,
Malaysia
Ph: +603-8891 7374
Fax: +603-8891 7363
christiana@tourism.gov.my

Ms. Zarina MD. YUSUF

Principle Assistant Secretary
Ministry of Tourism Malaysia
Strategic Planning and International Affairs Division
Ministry of Tourism Malaysia,
Level 13, No. 2, Tower 1,
Jalan P5/6, Precinct 5,
62200 Putrajaya,
Malaysia
Ph: +603-8891 7402
Fax: +603-8891 7365
zarina@motour.gov.my

Mrs. Nurul Huda HASSAN

Senior Assistant Secretary
Ministry of Tourism Malaysia
Strategic Planning and International Affairs Division
Ministry of Tourism Malaysia,
Level 13, No. 2, Tower 1,
Jalan P5/6, Precinct 5,
62200 Putrajaya,
Malaysia
Ph: +603-8891 7404
Fax: +603-8891 7365
nurulhuda@tourism.gov.my

Mr. Zain Azrai RASHID

Special Officer to Secretary General
Ministry of Tourism Malaysia
Secretary General Office,
Strategic Planning and International Affairs Division
Ministry Of Tourism Malaysia,
Level 17, No. 2, Tower 1, Jalan P5/6,
Precinct 5, 62200 Putrajaya,
Malaysia
Ph: +603-8891 7575
Fax: +603-8891 7077
zainazrai@motour.gov.my

9) Philippines**Mr. Rolando CANIZAL**

Assistant Secretary
Department Of Tourism Philippines
Dot Building, T.M. Kalaw St.,
Ermita, Manila
Philippines
Ph: (632) 525-2928
Fax: (632) 526-7657
rcanizal@tourism.gov.ph

Mr. Alex MACATUNO

Officer-In-Charge
Policy Formulation and Evaluation Division
Department Of Tourism Philippines DOT
BUILDING, T.M. Kalaw St.
Ermita, Manila
Philippines
Ph: (632) 524-2275
Fax: (632) 526-7657
ammacatuno@tourism.gov.ph

10) Republic of Korea**Mr. Ki-Hong KIM**

Director-General
Tourism Bureau
Ministry of Culture, Sports and Tourism
215, Changgyeonggung-ro, Jongno-gu,
Seoul, 110-360 Korea
Ph: +82-2-3704-9700
Fax: +82-2-3704-9789
kihkim@korea.kr

Ms. Hyeri HAN

Assistant Director
International Tourism Division
Tourism Bureau
Ministry of Culture, Sports and Tourism
215, Changgyeonggung-ro, Jongno-gu,
Seoul, 110-360 Korea
Ph: +82-2-3704-9781
Fax: +82-2-3704-9789
yesshin@korea.kr

11) Thailand**Mrs. Urairatana NAOTHAWORN**

Director of International Affairs Division
Ministry of Tourism and Sports, Thailand
4 Rajadamnern Nok Avenue ,
Pom Prap Sattru Phai ,
Bangkok 10100
Thailand
Ph: 662 283 1500 ext. 1693
Fax: 662 356 0678
urairatn@hotmail.com

Mr. Nalikatibhag SANGSNIT

Director-General
Designated Areas for Sustainable Tourism
Administration (Public Organization) - DASTA
118/1 Tipco Tower, 31st Floor, Rama VI Rd.,
Phayathai, Bangkok10400
Thailand
Ph: +6623573580
Fax: +6623573599
nalikatibhag.s@dasta.or.th

Ms. Sukunlaya SINGHAPHAN

International Affairs Officer
Ministry of Tourism and Sports, Thailand
4 Rajadamnern Nok Avenue ,
Pom Prap Sattru Phai ,
Bangkok 10100

Thailand
Ph: 662 283 1500 ext. 1554
Fax: 662 356 0678
ss_earth@hotmail.com

Mr. Nophadon JINDATHAM

Officer
Designated Areas for Sustainable Tourism
Administration (Public Organization) - DASTA
118/1 Tipco Tower, 31st Floor, Rama VI Rd.,
Phayathai, Bangkok 10400
Thailand
Ph: +6623573580
Fax: +6623573599
nophadon.j@dasta.or.th

Mr. Pornpol NOITHAMMARAJ

Officer
Designated Areas for Sustainable Tourism
Administration (Public Organization) - DASTA
118/1 Tipco Tower, 31st Floor, Rama VI Rd.,
Phayathai, Bangkok, 10400
Thailand
Ph: +6623573580
Fax: +6623573599
pornpol.n@dasta.or.th

12) Timor-Leste

Mr. Francisco DO SANTOS

Chief of Staff
Ministry of Tourism Timor Leste
Rua Avenida de Portugal
Farol Dili
Timor Leste
+67033114499
chicolalim69@gmail.com

Mr. Jorge Rui DE CARVALHO MARTINS

National Adviser
Ministry of Tourism Timor Leste
Rua Avenida de Portugal
Farol Dili
Timor Leste
+67033114499
mesakliu@yahoo.co.uk

13) Vietnam

H.E. Mr. Nguyen THANH TAN

Ambassador of Vietnam
Vasant Vihar Ramakrishna Purnram
New Delhi
India

Mr. Duc DINH NGOC

Acting Director General
International Cooperation Department
Vietnam National Administration of Tourism,
Ministry Of Culture, Sports and Tourism
80 Quan Su Street, Hoan Kiem District,
Ha Noi
Viet Nam
Ph: 844 3 9423760/EXT 120
Fax: 844 3 9424115
dinhngocduc@vietnamtourism.gov.vn

ASSOCIATE MEMBERS

1) Macao, China

Mr. Manuel Gonçalves Júnior PIRES

Deputy Director
Macao Government Tourist Office
Alameda Dr. Carlos d'Assumpcao, nos 335-341, Edif.
Hotline Centre, 12 Andar
Macao
Ph: +853 2837 3112
Fax: +853 2837 4321
pires@macautourism.gov.mo

Mr. Wai Tong CHENG

Head, Organizational Planning and Development
Department
Macao Government Tourist Office
Alameda Dr. Carlos d'Assumpcao, nos 335-341, Edif.
Hotline Centre, 12 Andar
Macao
Ph: +853 8397 1514
Fax: +853 2837 2446
chengwt@macautourism.gov.mo

Mr. Tek Keong CHANG

Senior Executive,
Communication and External Relations Department
Macau Government Tourist Office
Alameda Dr. Carlos d'Assumpcao, nos 335-341, Edif.
Hotline Centre, 12 Andar
Macau
Ph: +853 8397 1616
Fax: +853 2834 2454
dchang@macautourism.gov.mo

Mr. Io Meng HOI

Head, Licensing Division
Macau Government Tourist Office
Alameda Dr. Carlos d'Assumpcao, nos 335-341, Edif.
Hotline Centre, 12 Andar
Macau
Ph: +853 8397 1338
Fax: +853 2833 0518
ricky@macautourism.gov.mo

UNWTO COMMISSION FOR SOUTH ASIA**MEMBER STATES****1) Bangladesh****Mr. Akhtaruz Zaman KHAN KABIR**

CEO, Bangladesh Tourism Board (BTB)
BHBFC Bhaban (7th Floor), 22 Purana Palton,
Dhaka-1000
Bangladesh
Ph: +8802 9513328
Fax: +8802 9511900
kabirakhtar@gmail.com

2) Bhutan**Mr. Kinley WANGDI**

Officiating Director
CPD Tourism Council of Bhutan
P.B. #126, Tarayana Center,
Thimphu
Bhutan
Ph: +975-2-323251
Fax: +975-2-323695
kinleywang@tourism.gov.bt

3) India**H.E. Dr. K. CHIRANJEEVI**

Minister of State for Tourism
Ministry of Tourism, Government of India
3rd floor, Transport Bhawan
1, Parliament Street
New Delhi 110001
India
Ph: (91 11) 2371 8310
Fax: (91 11) 2373 1506
ps-mtc@nic.in

Mr. Parvez DEWAN

Secretary of Tourism
Ministry of Tourism, Government of India
R. No 109, Transport Bhawan
1, Parliament Street
New Delhi 110001
India
Ph: (91 11) 2371 1792
Fax: (91 11) 2371 7890
sectour@nic.in

Mr. Girish SHANKAR

Additional Secretary
Ministry of Tourism, Government of India
1 Sansad Marg
New Delhi 110001
India
Ph: (91 11) 237 15717
Fax: (91 11) 237 15717
as-tour@nic.in

Mr. Anand KUMAR

Joint Secretary
Ministry of Tourism, Government of India
Transport Bhawan
1, Parliament Street
New Delhi 110001
India
Ph: (91 11) 2371 5084
Fax: (91 11) 2371 0518
istourism@rediffmail.com

Dr. K.S. Pratap KUMAR

P.S. to Hon. Minister of Tourism
Ministry of Tourism, Government of India
3rd floor, Transport Bhawan
1, Parliament Street
New Delhi 110001
India
Ph: (91 11) 2371 8310
Fax: (91 11) 2373 1506

Ms. Meenakshi MEHTA

Deputy Director General
Ministry of Tourism, Government of India
Room No. 123, TransPort Bhawan
1, Parliament Street
New Delhi 11001
India
Ph: 23711 995
Fax: 237 1 051
mmehta@nic.in

Mr. Anil ORAW

Assistant Director General(IC)
Ministry of Tourism
Ministry of Tourism, Government of India
1 Sansad Marg
New Delhi 110001
India
Ph: 91 11 23354120
Fax: 2371 0518
anil.oraw@nic.in

Ms. Bharti SHARMA

Assistant Director
International Cooperation
Ministry of Tourism,
Transport Bhawan, 1 Parliament Street
New Delhi 110001
India
Ph: 0091-11-23354120
Fax: 0091-11-23710518
sharma@nic.in

Andhra Pradesh (Host State)**Sri. Vatti Vasant KUMAR**

Minister of Tourism & Culture, Archaeology & Museums
etc
Government of Andhra Pradesh
D-Block, Floor - 1, Room No-221 A
AP Secretariat
Hyderabad
Tel: 91-040-23456717
Fax: 91-040-23454966

Mrs. Chandana KHAN

Special Chief Secretary (Tourism & Culture)
Government of Andhra Pradesh
D-Block, Floor - 1, Room No-221 A
AP Secretariat
Hyderabad
Tel: 040-23456717
Fax: 040-23454966

Mr. Kantilal DANDE

Director – Tourism
Government of Andhra Pradesh
Government of Andhra Pradesh
D-Block, Floor - 1, Room No-221 A
AP Secretariat
Hyderabad
Tel: 040-23456717
Fax: 040-23454966

4) Maldives**Mr. Ahmed SALIH**

Permanent Secretary
Ministry of Tourism, Arts & Culture
Velaanaage, 5th Floor,
20096, Male'
Maldives
Ph: 00960 3345976
Fax: 00960 3322512
solih@tourism.gov.mv

5) Sri Lanka**Mr. Malraj Bharatha KIRIELLA**

Director for International Relations, Research,
Standards & Quality Assurance
Sri Lanka Tourism Development Authority
80, Galle Road
Colombo 03
Ph: 00 94 11 2544534
Fax: 00 94 11 2326999
malrajbk@srilanka.travel

OTHER MEMBER STATES**1) Zimbabwe****Ms. Margaret MUKAHANANA-SANGARWE**

Permanent Secretary
Ministry of Tourism and Hospitality Industry
9th Floor Tourism House,
55 Samora Machel Avenue,
Harare
Ph: +263-4-749421
mmukahanana1@gmail.com

Mr. Douglas RUNYOWA

Director

Policy Research, Planning And Development

Ministry of Tourism and Hospitality Industry

9th Floor Tourism House,

55 Samora Machel Avenue, Harare

Ph: +263-4-764412/5

rundougy7@yahoo.com**NON-MEMBER STATES****1) Singapore****Mr. Chee Pey CHANG**

Executive Director, South Asia, Middle East, Africa

Singapore Tourism Board

1st Floor, Manek Lodge, 85 Hughes Road,

Mumbai 400007

India

Ph: (22) 2380 2202

Fax: (22) 2380 2207

chang_chee_pey@stb.gov.sg**AFFILIATE MEMBERS****1) DiscoveryMICE****Mr. Choon Loong LEE**

CEO, DiscoveryMICE

48b, Jalan Memanda 9,

Ampang, 68000, Kuala Lumpur

Malaysia

Ph: 6016-2633688

Fax: 603-42522689

leechoonloong@discoverymice.com**2) Institute for Tourism Studies, Macau****Ms. Mei Kun IAN**

Vice President

Institute for Tourism Studies

Colina de Mong-Ha,

Macau, China

Ph: (853) 8598 3085

Fax: (853) 2852 1694

eunice@ift.edu.mo**3) Japan Association of Travel Agents (JATA)****Mr. Kazuyoshi HASEGAWA**

Director and Secretary General

Japan Association of Travel Agents (JATA)

Zen-nittsu Building, Kasumigaseki 3-3-3

Chiyoda-ku, Tokyo 100-0013

Japan

Ph: 81 – 3 – 3592 – 1269

Fax: 81 – 3 – 3592 – 1735

k_hasegawa@jata-net.or.jp**Mr. Hiroshi SAWABE**

Executive Director of JATA Travel Showcase Promotion

Office

Japan Association of Travel Agents (JATA)

Zen-nittsu Building, Kasumigaseki 3-3-3

Chiyoda-ku, Tokyo 100-0013

Japan

Ph: 81 – 3 – 5510 – 2004

Fax: 81 – 3 – 5510 – 2012

sawabe@jata-net.or.jp**4) Kerala Institute of Tourism and Travel Studies****Mrs. Dr. Rajashree AJITH**

Director

Kerala Institute of Tourism and Travel Studies (KITTS)

Residency Compound, Thycaud,

Thiruvananthapuram- 695 014

India

Ph: +91 471 2329539, 2339178, 2329468

Fax: +91 471 2323989

director@kittsedu.org**Mr. Babu RENGARAJ**

Assistant Professor

Kerala Institute of Tourism and Travel Studies (KITTS)

Thycaud, Thiruvananthapuram- 695 014,

Kerala

India

Ph: + 91 471 2329539

babu@kittsedu.org

5) Korea Culture and Tourism Institute

Ms. Won Hee LEE

Head of Convergence Research Division
Korea Culture & Tourism Institute
#154 Geumnanghwa-ro, Gangseo-gu,
Seoul
Republic of Korea
Ph: +82-2-2669-8432
Fax: +82-2-2669-8410
whlee@kcti.re.kr

6) Korea Tourism Organization (KTO)

Mr. Deok Soo AHN

Director Korea Tourism Organization
40 Cheonggyecheon-ro, Jung-Gu,
Seoul
Republic of Korea
Ph: 82-2-729-9551
Fax: 82-2-778-2326
ads@knto.or.kr

7) Kyung Hee University

Ms. Miran HWANG

UNWTO Asia and the Pacific Newsletter
Kyung Hee University
308, College of Hotel & Management
Kyung Hee University,
Hoegi-dong, Dongdaemoon-gu
Seoul, Korea
Ph: +82-2-962-2204 / +82-10-3220-1771
mr1771@khu.ac.kr

8) Pacific Area Travel Writers Association (PATWA)

Mr. Vidya Sagar Ahluwalia
Secretary-General
Pacific Area Travel Writers Association (PATWA)
110, DSIDC, Okhla Industrial Area Phase II
Scheme 1
New Delhi 110020
India
Tel: 91-98 1006 5916
91-2638 6406
Email: patwa@patwainternational.com

Mrs. Prem Ahluwalia
Secretary
Pacific Area Travel Writers Association (PATWA)

110, DSIDC, Okhla Industrial Area Phase II
Scheme 1
New Delhi 110020
India
Tel: 91-98 1006 5916
91-2638 6406
Email: patwa@patwainternational.com

9) World Federation of Tourist Guides Association (WFTGA)

Mrs. Lakshmi Priya Sudhakar
Administrator
World Federation of Tourist Guides Association
12, Kumaran Nagar 2nd Cross Street, Virugambakkam
Chennai – 600092
India
Tel: 91-94-4490 3003
Email: priyasouthindia@hotmail.com
[| priya@hotmail.com](mailto:priya@hotmail.com)

10) Digital Innovation Asia

Mr. Jens Thraenhardt
Founder
Digital Innovation Asia
130 Water Street
Apt. 4K
New York, NY 10005
USA
Ph: +1-646.820.5367
jens@digitalinnovationasia.com

SPEAKERS

Mr. Martin CRAIGS

CEO
Pacific Asia Travel Association (PATA)
989, 28th Floor, Siam Tower, Rama 1 Road,
Pathumwan Bangkok 10330
Thailand
Ph: +66 2 658 2000
Fax: +662 2 658 2010
martin@pata.org

Ms. Anita MENDIRATTA

CNN T.A.S.K. Group
201 Bannockburn, Waterfront,
Cape Town
South Africa
Ph: + 27 83 461 6655
Fax: + 27 86 684 9851
anita@anitamendiratta.com

Mr. Hans Carl JACOBSEN

Managing Partner
Skaarup & Jespersen (M)
Sdn Bhd / Eco- ventures (M) Sdn Bhd
8th. Floor, Seyd Kechic Building,
Jalan Kapas, 59100, Kuala Lumpur
Malaysia
Ph: + 60 (0)19 3295540
Fax: + 60 (0)3 20961633
hcjmal@gmail.com

Mr. Madan Prasad BEZBARUAH

Permanent Representative (Hon.) UNWTO;
Former Secretary, Ministry of Tourism, India;
Permanent Representative (Hon.) UN-WTO
Hon. Director, Admn. Staff College of India,
C-24 Qutab Institutional Area,
New Delhi 110016
India
Ph: 91-11-26961750/1850
Fax: 91-11- 26866097
mpbezbaruah@yahoo.co.in

Dr. Harold GOODWIN

UNWTO Consultant & Professor of Responsible
Tourism Management
ICRETH
Leeds Metropolitan University
United Kingdom

Mr. Imtiaz MUQBIL

Executive Editor
Travel Impact Newswire

Mr. Mandip SINGH

Honorary Founder President
Ecotourism Society of India

Mr. Niranjan KHATRI

General Manager (Environment Initiatives)
ITC Hotels

INTERNATIONAL & REGIONAL ORGANIZATIONS

**1) East Asian Inter-Regional Tourism Forum
(EATOF)**

Mr. Vongdavone VONGXAYARATH

Director of the Promotion and Marketing Division
LuangPrabang Provincial Information, Culture and
Tourism Department
Sisavangvong Rd, LuangPrabang District ,
LuangPrabang Province

Lao PDR

Ph: 856-71-212487,
Fax: 856-71-252904
vong3999@hotmail.com ;
info@tourismluangprabang.org

Ms. Otgontsetseg CHULTEM

Manager
Standard and Measurement Department
Tuv Provincial Government
Zuunmod city-41100, 6th- Subdivision,
Tuv province
Mongolia
Ph: +976-7027- 3913
Fax: +976-7027- 2133
Oogii.Shtov@yahoo.com

Mr. Kwang-Choul CHOI

Director General
Bureau of Culture, Tourism, and Sports
Gangwon Provincial Government
1 Joonganro Rd, Chuncheon City,
Gangwon Do, 200-700
Republic of Korea
Ph: +82 33 249 3384
Fax: +82 33 249 4189
eatof.org@gmail.com

Mr. Kok Fui CHONG

Property Manager
Naim Holdings Berhad
Sublot 12-16, Rock Commercial Centre, Green Road,
93150 Kuching, Sarawak,
Malaysia
Ph: +6082-412667 (OFFICE)
Fax: +6082-422236
chong.kf@naim.com.my; hongkf70@gmail.com

Mr. Taehoon KIM

Specialist
EATOF Secretariat
1 Joonganro Rd, Chuncheon City,
Gangwon Do, 200-700
Republic of Korea
Ph: +82 33 249 3384
Fax: +82 33 249 4189
eatof.org@gmail.com, thkim@eatof.org

Mr. Makarapiseth KOSAL

Chief of Protocol and Document Office
Siem Reap Provincial Hall
Bangkonrng Village, Ampil Commune,

Siem Reap Municipality,
Siem Reap Province.
Cambodia
Ph: +855 66 494127
Fax: +855 63 963 450
teacherpie79@yahoo.com

Mr. Muhammad BAIQUNI
Chairperson, Board of Researcher
Center for Tourism Study,
Gadjah Mada University Bulaksumur J3,
Bulaksumur Campus, Yogyakarta 55281,
Indonesia
Ph: +62274583595
Fax: +62274583595
baiquni99@gmail.com

Ms. Caroline, Tze Yian CHEN
Principal Assistant Secretary,
Ministry Of Tourism Sarawak
Level 2, Bangunan Baitulmakmur,
Medan Raya, Petra Jaya,
93050 Kuching, Sarawak
Malaysia
Ph: +6082-319306 (OFFICE)
Fax: +6082-445311 / +6082-441277
carolcty@sarawak.gov.my / carolynnc80@yahoo.com

INDUSTRY REPRESENTATIVES

11) American Hotel and Lodging Educational Institute

Mr. KV SIMON
Regional Vice President
American Hotel and Lodging Educational Institute

Asha House, 28 Suren Road, Andheri East
Mumbai 400093
India
Ph: 022-26820878
Fax: 022-26830043
ksimon@ahla.com

Mr. Dennie MATTHEWS
Country Manager American Hotel and Lodging
Educational Institute
Asha House, 28 Suren Road, Andheri East,
Mumbai 400093
India
Ph: 022-26820878
Fax: 022-26830043
dmatthews@ahla.com

12) International India Pvt Ltd

Mrs. Sonali CHATTERJEE
Sales Director, India & South Asia, CNN Ad Sales
Turner International India Pvt Ltd
Turner International India Pvt Ltd,
5th Floor, Radisson Commercial Plaza
NH 8, Mahipalpur
New Delhi 110 037
India
Ph: +91 11 41699166 (D) / +91 9811152241 (M)
Fax: +91 11 26779205 / 06
sonali.chatterjee@turner.com

13) ITS 6TH WOW

Mr. Ravindra Babu (Ravindrajith) PUSULURI
General Secretary
ITS 6TH WOW – NGO working for tourism of India.
24, Sriramnagar Colony,
Quthbullapur, Jeedimetla Village, Hyderabad
India.
Ph: +91 9393841079
ravindrajith@yahoo.com

WORLD TOURISM ORGANIZATION (UNWTO)

Mr. Taleb RIFAI
Secretary General
World Tourism Organization
Calle Capitán Haya, 42
28020 Madrid
Spain
Tel: (34-91) 567 8100
Fax: (34-91) 571 3733
omt@unwto.org

Mr. Zoltan SOMOGYI
Executive Director
World Tourism Organization
Calle Capitán Haya, 42
28020 Madrid
Spain
Tel: (34-91) 567 8100
Fax: (34-91) 571 3733
zsomogyi@unwto.org

Mr. XU Jing

Director
Regional Programme for
Asia and the Pacific
World Tourism Organization
Calle Capitán Haya, 42
28020 Madrid
Spain
Tel: (34-91) 567 8100
Fax: (34-91) 571 3733
jxu@unwto.org

Mr. Harry Hae-guk HWANG

Deputy Director
Regional Programme for
Asia and the Pacific
World Tourism Organization
Calle Capitán Haya, 42
28020 Madrid
Spain
Tel: (34-91) 567 8100
Fax: (34-91) 567 3733
hhwang@unwto.org

Ms. Sofia GUTIÉRREZ

Programme Coordinator
Sustainable Development Of Tourism Programme,
World Tourism Organization
Capitan Haya 42, Madrid 28020,
Spain
Ph: 91 5678100
Fax: 91 571 3733
sgutierrez@unwto.org

Ms. Christine BREW

Senior Programme Assistant
Regional Programme for Asia and the Pacific
World Tourism Organization
Calle Capitán Haya, 42
28020 Madrid
Spain
Tel: (34-91) 567 8100
Fax: (34-91) 567 3733
cbrew@unwto.org

Mr. Shuo WANG

Assistant, Regional Programme for Asia and the Pacific
World Tourism Organization
Calle Capitán Haya, 42
28020 Madrid
Spain
Tel: (34-91) 567 8100
Fax: (34-91) 567 3733
swang@unwto.org

**UNWTO REGIONAL SUPPORT OFFICE FOR ASIA
AND THE PACIFIC****Mr. Tadaaki ASANUMA**

Chief
UNWTO Regional Support Office for Asia and the
PacificSilkia Nara 2F, 8-1,
Sanjo-Honmachi, Nara, 630-8122
Japan
(81-742) 30 - 3880
(81-742) 30-3883
info@unwto-aptec.org

Mr. Nobuyuki HORIE

Deputy Chief
UNWTO Regional Support Office for Asia and the
PacificSilkia Nara 2F, 8-1,
Sanjo-Honmachi, Nara, 630-8122
Japan
Ph: 81-742 30-3880
Fax: 81-742 30-3883
info@unwto-aptec.org

Mr. Kazuo ICHIKAWA

Executive Director
UNWTO Regional Support Office for Asia and the
PacificSilkia Nara 2F, 8-1,
Sanjo-Honmachi, Nara, 630-8122
Japan
(81-742) 30 - 3881
(81-742) 30-3884
ichikawa@unwto-aptec.org