

QUESTIONNAIRE: PILLAR 5 - SUSTAINABILITY OF THE NATURAL AND CULTURAL ENVIRONMENT

To facilitate a quick assimilation of the situation, the columns after the questions provide the opportunity to allocate a score, if applicable. This is based on the following scale:

1	Area of particular need/opportunity – highest priority for action/intervention	Priority for action High ↓ Low Priority for action
2	Improvement required – should also be considered for intervention/support	
3	May benefit from some improvement – but less current need for intervention	
4	Appears to be satisfactory – maintain	
5	Area of apparent strength – may provide an example to others	
X	No information available to answer the question /This could not be assessed	

5.1 Relating tourism to natural and cultural heritage								
Issue 1: Effective policies and actions to conserve and promote natural heritage								
	QUESTION	COMMENT	Priority for action					X
			High	→			Low	
			1	2	3	4	5	
a	Does the country's tourism policy and strategy/master plan cover tourism issues related to natural heritage?							
b	Do policies on natural resources cover the issues and opportunities related to tourism?							
c	How well protected are the country's natural heritage assets, including the extent and effectiveness of protected areas?							
d	Is tourism being effectively planned and managed in national parks and other natural heritage areas and sites?							
e	Is tourism included in specific policies and actions to plan and protect the coastal zone?							
f	Is there a well-established tourism product/offer related to natural heritage in the country?							
g	Overall, is the country's natural heritage supported by tourism or threatened by it?							
Issue 2: Effective policies and actions to safeguard and promote cultural heritage								
a	Does the country's tourism policy and strategy/master plan cover tourism issues related to cultural heritage?							
b	Do policies on culture cover the issues and opportunities related to tourism?							
c	How well protected and conserved are the country's cultural heritage assets?							
d	Is tourism being effectively planned and managed at cultural heritage sites?							
e	Is there a well-established tourism product/offer related to cultural heritage in the country?							
f	Overall, is the country's cultural heritage supported by tourism or threatened by it?							
5.2 Focussing on climate change								
Issue 1: Sufficient attention to climate change in the tourism sector								
a	Is climate change and resource management fully addressed in the tourism policy and strategy/master plan?							
b	What level of awareness and concern is there about climate change and its implications for tourism?							
c	Is there sufficient technical knowledge on climate change and on how to relate this practically to tourism?							

	QUESTION	COMMENT	Priority for action					X
			High	Low			→	
			1	2	3	4	5	
d	Are policies and actions in place to mitigate climate change in the sector?							
e	Are policies and actions in place to help the sector adapt to the effects of climate change?							
5.3 Enhancing sustainability of tourism development and operations								
Issue 1: The extent to which tourism development respects sustainability								
a	Are sustainability issues, including resource constraints, taken into account in tourism plans?							
b	In general, is there considered to be a problem with the impact of tourism developments and proposals?							
c	Are individual tourism developments controlled by effective land use planning processes?							
d	Is Environmental/Sustainability Impact Assessment effectively applied to tourism developments?							
e	Are economic instruments used to influence the sustainability of tourism developments?							
f	Is advice available and given to developers on the sustainability of their projects?							
Issue 2: The extent to which tourism operations meet sustainability standards								
a	Are regulations in place and implemented concerning the environmental impact of tourism operations?							
b	In general, are tourism service providers taking steps to improve the sustainability of their operations?							
c	Are tour operators taking account of sustainability issues in the products they promote and information they provide?							
d	Are economic instruments being used to influence the sustainability of tourism operations?							
e	Are certification schemes being used to identify businesses complying with sustainability standards?							
f	Is capacity building and advice being provided and promoted to tourism businesses on enhancing the sustainability of their operations?							
g	Have actions been taken to make tourists aware of sustainability issues in the country and to influence their activities?							
5.4 Measuring and monitoring tourism impacts								
Issue 1: The extent of objective monitoring of environmental conditions and tourism impacts								
a	Have sustainability indicators for tourism and its impact been identified?							
b	How frequently is monitoring undertaken of environmental and cultural conditions generally?							
dc	How frequently is monitoring undertaken on the impact of tourism development and operations?							
d	To what extent do individual tourism enterprises monitor their environmental impact?							
e	Are sufficient resources available for the development and use of indicators and monitoring							